Table of Contents

South African Journal of Information Management

Vol 24, No 1 (2022)

Original Research

Knowledge management awareness in South African provincial government departments: The case of KwaZulu-Natal Department of Public Works, Pietermaritzburg

Fulufhelo Nenungwi, Francis Garaba

South African Journal of Information Management | Vol 24, No 1 | a1456 | 17 January 2022

Original Research

Mitigating risks of tacit knowledge loss in state-owned enterprises in South Africa through knowledge management practices

Malefetjane Phaladi, Patrick Ngulube

South African Journal of Information Management | Vol 24, No 1 | a1462 | 01 February 2022

Original Research

20

27

11

The adoption of robotics in the auditing profession

Tebogo Sethibe, Evaashan Naidoo

South African Journal of Information Management | Vol 24, No 1 | a1441 | 10 February 2022

Original Research

Data trust in Consumer Internet of Things assemblages in the mobile and fixed telecommunication operators in South Africa

Mfanasibili Ngwenya, Mpho Ngoepe

South African Journal of Information Management | Vol 24, No 1 | a1426 | 28 March 2022

Original Research

3<u>6</u>

43

54

64

74

Factors and variables to promote a knowledge-sharing culture change in higher education institutions of developing countries

Alfred H. Mazorodze, Peter Mkhize

South African Journal of Information Management $\,\mid$ Vol 24, No 1 \mid a1491 \mid 30 March 2022

Original Research

Knowledge management toolkit enhancement for a professional services firm

Lameshnee Govender, Martie Mearns, Tanya du Plessis South African Journal of Information Management | Vol 24, No 1 | a1447 | 26 April 2022

Original Research

Communication model enhancement using electronic health record standard for tertiary hospital

Oluwatoyin R. Akinyemi, Maureen N. Sibiya, Olanrewaju Oladimeji South African Journal of Information Management | Vol 24, No 1 | a1472 | 28 April 2022

Original Research

Socially desirable responding within the context of privacy-related research: A personality perspective

Karl van der Schyff, Stephen Flowerday, Karen Renaud

South African Journal of Information Management | Vol 24, No 1 | a1507 | 29 April 2022

Original Research

A model for switching and continued use of mobile computing applications amongst South African academics

Alfred T. Kgopa, Raymond M. Kekwaletswe, Agnieta Pretorius South African Journal of Information Management | Vol 24, No 1 | a1470 | 30 May 2022

Original Research

Blood donor app usage behaviour and perceptions: Considerations

for a blood donation app Andrea Potgieter, Chris Rensleigh

South African Journal of Information Management | Vol 24, No 1 | a1496 | 09 June 2022

ISSN: 2078-1865 (print) | ISSN: 1560-683X (online)

Original Research

Critical soft skills for information and knowledge management practitioners in the fourth industrial revolution

Kagiso Mabe, Kelvin J. Bwalya

South African Journal of Information Management | Vol 24, No 1 | a1519 | 24 June 2022

Original Research

Knowledge management as a change enabler in academic libraries in the digital age

Tiyani T. Mabunda, Tanya Du Plessis

South African Journal of Information Management | Vol 24, No 1 | a1450 | 22 July 2022

Original Research

Data governance in healthcare information systems: A systematic literature review

Nomputumo L. Ngesimani, Ephias Ruhode, Patricia-Ann Harpur South African Journal of Information Management | Vol 24, No 1 | a1475 | 18 August 2022

Original Research

Digital health and self-management of chronic diseases in sub-Saharan Africa: A scoping review

Mourine S. Achieng, Oluwamayowa O. Ogundaini South African Journal of Information Management | Vol 24, No 1 | a1550 | 24 August 2022

Original Research

Use of social media as a marketing and information provision tool by the City of Cape Town Libraries

Fikiswa Masizana, Oghenere G. Salubi

South African Journal of Information Management | Vol 24, No 1 | a1513 | 29 August 2022

Original Research

Using Big Data analytics tool to influence decision-making in higher education: A case of South African Technical and Vocational Education and Training colleges

Kleinbooi T. Selowa, Appolonia I. Ilorah, Sello N. Mokwena South African Journal of Information Management | Vol 24, No 1 | a1489 | 30 August 2022

Original Research

Human resource management as a facilitator of a knowledge-driven organisational culture and structure for the reduction of tacit knowledge loss in South African state-owned enterprises

Malefetjane Phaladi

South African Journal of Information Management | Vol 24, No 1 | a1547 | 10 October 2022

Original Research

Higher education institutional innovation: An analysis of challenges to e-academic advising during emergency remote teaching

John Mangundu

South African Journal of Information Management | Vol 24, No 1 | a1569 | 12 October 2022

145

155



128

137

120

112

102

91

84

164

173

181

Original Research

Make personal information security great again: A case of users' perspectives on personal identifiable information in South Africa

Kavish Rajkumar, Kennedy Njenga

South African Journal of Information Management | Vol 24, No 1 | a1526 | 17 October 2022

Original Research

A model to reduce insider cybersecurity threats in a South African telecommunications company

Carol B. Silaule, Lean M. Makhubele, Stevens P. Mamorobela South African Journal of Information Management | Vol 24, No 1 | a1573 | 17 October 2022

Original Research

A South African disaster legislative perspective of information management and communication systems

Olivia Kunguma

South African Journal of Information Management | Vol 24, No 1 | a1540 | 18 October 2022

Original Research

190

The adoption of professional social networks by researchers at South African public universities

Kambale V. Muhongya, Manoj S. Maharaj

South African Journal of Information Management | Vol 24, No 1 | a1542 | 20 October 2022

Original Research

199

Antecedents of the adoption of blockchain to enhance patients' health information management in South Africa

Dineo A. Matlebjane, Patrick Ndayizigamiye South African Journal of Information Management | Vol 24, No 1 | a1552 | 21 October 2022

Original Research

The influence of cultural intelligence on the intra-team knowledge-sharing behaviour of knowledge-intensive teams

Conrad van Greunen

South African Journal of Information Management | Vol 24, No 1 | a1567 | 02 November 2022

Original Research

Optimum systems integration architecture for monitoring to manage an electricity utility

Sello S. Pokane, Musa C. Shilenge, Arnesh Telukdarie South African Journal of Information Management | Vol 24, No 1 | a1525 | 08 November 2022

Original Research

Digitalisation of the professional hairdressing industry and the impact on value chain stakeholders

Lefa N. Kokong, Sugandren Naidoo

South African Journal of Information Management | Vol 24, No 1 | a1554 | 16 November 2022

Original Research

Social media affordances in sense-making and knowledge transfer

Fradreck Nyambandi, Andre C. de la Harpe South African Journal of Information Management | Vol 24, No 1 | a1588 | 23 November 2022

Original Research

Benefits realisation management: Responsibilities and challenges

Maisaka Mamabolo, Carl Marnewick

South African Journal of Information Management | Vol 24, No 1 | a1574 | 02 December 2022

Reviewer Acknowledgement

South African Journal of Information Management | Vol 24, No 1 | a1623 | 20 December 2022

217

208

228

249

239

258