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# Entrepreneurial orientation and innovation intensity: A synthetic literature review

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## ABSTRACT

**Objective:** This article reviews the empirical findings directly or indirectly linking Entrepreneurial Orientation to Innovation Intensity in the period 2008-2018. It also investigates the fuzzy concept of Innovation Intensity and suggests some research avenues in the future.

**Research Design & Methods:** The research method is based on critical and synthetic literature review. In a three-steps process, relevant papers were identified and classified. These samples were then analyzed and put into a perspective of the explaining then linking the concepts of Entrepreneurial Orientation and Innovation Intensity. Based on that, recommendations for future research are presented.

**Findings:** Although many studies insinuate a positive relationship between Entrepreneurial Orientation and Innovation Intensity, there is no empirical research specifically targeting this link. The main reason seems to be a lack of clarity around the concept of "Intensity" itself.

**Contribution & Value Added:** This study introduces a conceptualization of Innovation Intensity based studying the extant literature. Furthermore, it is good starting point for scholars interested in clarifying the concept of Innovation Intensity or/and determining the nature of relationship linking this latter and Entrepreneurial Orientation.

Article type:	literature review		
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#### INTRODUCTION

Behaving with an entrepreneurial mindset and its benefits has gained vast grounds among researchers and business managers and has been pointed to as an important factor in determining the progress of companies and nations (Awang, Amran, Nor, Ibrahim, Razali, 2016). Namely, the relation between Entrepreneurial Orientation and firm performance has been of high interest, mostly in changing and competitive environments. In this regard, it may seem obvious that Entrepreneurial Orientation and Innovation Intensity (hereinafter labeled EO and II respectively) are highly correlated, mostly given the fact that innovativeness is a main component of EO construct. Yet, few empirical extant studies have tackled this issue.

The objective of this article is hence to discuss the concepts of EO and II by building upon previous empirical studies within the period 2008-2018 directly or indirectly linking them.

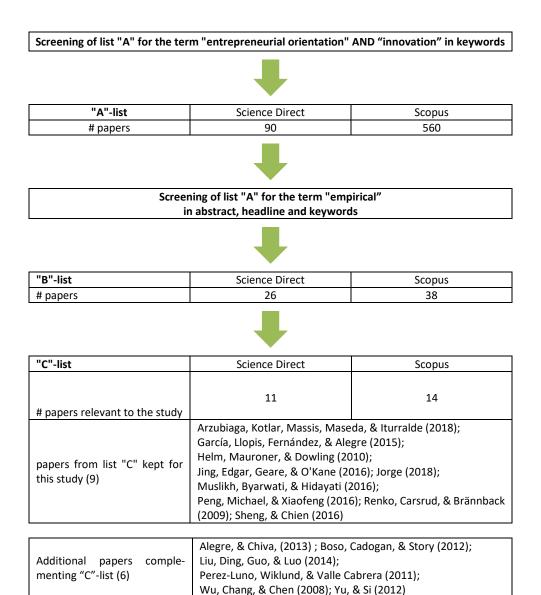
The methodology employed for this study is a synthetic and critical literature review of empirical studies around EO and innovation. The databases used for this purpose are (i) ScienceDirect and (ii) Scopus, as they contain the 'mainstream' of research papers in English.

This article contributes to the extant knowledge around innovation and entrepreneurship by displaying a positive correlation between many variants of both concepts in most sampled studies, while highlighting some noteworthy gaps.

At first, this study displays a summary of the literature review process. Afterward, a multi-dimensional construct of EO is introduced. A discussion of the concept of II comes next. The literature around the two main concepts of this study is hence discussed. A conclusion sums up the findings of the empirical literature review and suggests new research venues.

#### MATERIAL AND METHODS

This paper uses a critical and comparative analysis as a main research method. The selection of the pool of papers, which were used as a basis of our study, was run as a multi-step process. Firstly, a comprehensive screening of the terms "entrepreneurial orientation" AND "innovation intensity" was done in the databases of (i) ScienceDirect and (ii) Scopus. Few empirical articles were found at this initial stage, so we widened our research to "entrepreneurial orientation" AND "innovation" in keywords, entitled "A"-list. 650 articles were found. Hence, in order to sort through the significant quantity of studies, a focus on the word "empirical" in Abstract, headline and keywords had to be made. The "B"-list included 64 articles. Within this last sample, 39 articles were dropped because neither EO nor II (or variants) were considered their central variables. A "C"-list hence included 25 articles among which 9 were selected as they highlighted a link between variants of EO and II. 6 additional papers which are not part of the "C" – list seemed relevant to the study and thus were added as well (cf. Table 1). A summary of the results is presented at the end of this paper.



#### Figure 1. The process applied for literature review

Source: own elaboration.

## LITERATURE REVIEW

## **Entrepreneurial orientation**

Entrepreneurial orientation has been one of the most discussed and largely accepted constructs in the extant literature on entrepreneurship (Covin, Green & Slevin, 2006; Wales, Gupta & Mousa, 2013). Some scholars treat EO as a behavioral propensity and as

an enabling framework that makes the firm entrepreneurial (Hosseini, 2012). In this regard, they tend to equate EO with intentions and attitudes rather than the core entrepreneurship itself although it is believed that both parts are quite complementary (Wach, 2015). Rauch, Wiklund, Lumpkin & Frese (2009) linked EO with a higher strategic level by defining it as "the entrepreneurial strategy- making processes that key decision makers use to enact their firm's organizational purpose, sustain its vision and create competitive advantage(s)." Others followed suit and confirmed that EO incorporates firm-level processes, practices and decision-making styles where entrepreneurial behavioral patterns are recurring (Covin et al., 2006; Wach, 2015). Lumpkin and Dess (1996) emphasized the difference between EO and entrepreneurship by suggesting that the former "represents key entrepreneurial processes that answer the question of how new ventures are undertaken, whereas the term entrepreneurship refers to the content of entrepreneurial decisions by addressing what is undertaken."

5 dimensions conceptualize EO. Proactiveness, innovativeness and risk taking (Miller, 2011); the two complementary dimensions are autonomy and aggressiveness toward competitors (Lumpkin & Dess, 1996). Risk taking refers to is the earliest and most frequently used characteristic of entrepreneurs. It seems obvious that the uncertainty and riskiness of self-employment is higher than normal employment. Risk, as the possibility of loss, may be viewed as an inherent characteristic of innovativeness, new business formation and aggressive or proactive actions of existing firms (Antoncic & Hisrich, 2003). It is hence intertwined with the management will to take risk with regard to investment decisions and strategic actions in uncertain conditions (Covin & Slevin, 1991). Innovativeness -which was considered the most important component of EO by some scholars (e.g. Eggers, Kraus, Hughes, Laraway, & Snycerski, 2013), stands for the process related to changes in production functions whereby firms seek to acquire and build upon their distinctive technological competence (Therrien, Doloreux, & Chamberlin, 2011). It can also be considered as the tendency of a firm to engage in and support new ideas, novelty, experimentation and creative processes that may result in new products and services (Dess & Lumpkin, 1996). Proactiveness is an opportunity-seeking, forward looking perspective related to the introduction of new products and services ahead of the competition and acting in anticipation of future demand. Many scholars consider the anticipation and acting on future wants and needs in the marketplace that create a first mover advantage as a trait of proactiveness (Wiklund & Shepherd, 2003). This dimension is hence critical for firms willing to capture high profits and establish brand recognition. The fourth dimension of EO is competitive aggressiveness. This latter refers to a firm's propensity to challenge its competitors to achieve entry or improve position, that is, to outperform industry rivals in the marketplace. The last dimension is autonomy. It is quite different from other EO dimensions. While all other EO dimensions are focused outward, autonomy is centered inward as a facilitator. It seems to be about independent spirit, which is a key to unlocking entrepreneurial potential. It also refers to the independent action of an individual or a team in bringing forward an idea or a vision and carrying it through to completion, without being held back by overly stringent organizational constraints (Burns, 2013). All EO dimensions are summarized in the table below.

#	Construct Dimension	Composite qualities
1	Proactiveness	<ul> <li>predicting future market changes (Rauch et al., 2009)</li> <li>opportunity creation vs. opportunity identification (Sundqvist, Kylaheiko &amp; Kuivalainen, 2012)</li> </ul>
2	Innovativeness	<ul> <li>openness to new ideas (Frishammar &amp; Horte, 2007)</li> <li>process and product creativity (Dess &amp; Lumpkin, 2005)</li> <li>pursuit of creative or novel solutions (Knight, 2001)</li> </ul>
3	Risk taking	<ul> <li>decisions in uncertainty (Dess &amp; Lumpkin, 2005)</li> <li>implementation of projects entailing significant chances of costly failure (Davis, Morris &amp; Allen, 1991; Miller &amp; Friesen, 1984)</li> </ul>
4	Competitive aggres- siveness	<ul> <li>- competitive advantage over competitors (Dess &amp; Lumpkin, 2005)</li> <li>- aggressive posturing relative to competitors (Knight, 2001)</li> </ul>
5	Autonomy	<ul> <li>- independent human activities (Dess &amp; Lumpkin, 2005)</li> <li>- self-acting (Dess &amp; Lumpkin, 1996)</li> </ul>

Table 1. A multi-construct of EO

Source: Wach (2015, p.16).

## **Innovation intensity**

The 'innovation' process comprises the technological development of an invention combined with the market introduction of that invention to end-users through adoption and diffusion (Laing, 2018). Intensity stands for something "that is highly concentrated, has a high degree of force" (Morris, 1998). II was first linked to entrepreneurial intensity which proposed to measure the intensity of the first three EO dimensions (Morris & Sexton, 1996). That been said, there exists a relatively poor literature around the measures of II. Considering that innovativeness is a paramount dimension of EO, the intensity of innovation may provide critical information to firms in terms of innovation performance (Burns, 2013). So far, the measures proposed were the 'degree' and 'frequency' of these dimensions. This transition from EO to II was supported by Covin et al. (2006). In this sense, Burns (2013) suggested an II grid, which allows firms to map themselves on any of the four quadrants differentiated by innovation degree and frequency. Others like Coccia (2005) proposed that the intensity of technological change could be measured by an indicator, called magnitude, which was based on the impact of technological innovations on the economic system to which they aligned. Another view of intensity is financial. It may include the financial commitment of C-level managers with respect to innovation and the type of innovation activities performed (Laing, 2018).

Back to Burn's measurement scale (2013), while frequency seems relatively easy to comprehend - in terms of how many innovative product launches per year for instance, the degree of innovation is a bit more complex to assess. This latter can be associated to the innovation category: incremental, radical or disruptive.

Incremental innovation refers to a change usually involving improvement of existing products and services (Bessant, 2005) intending to achieve performance improvement. It does not require radical shifts of mindsets or substantial changes in competencies and capabilities (Garcia-Sabater, Marin-Garcia & Perello-Marin, 2011). It is fair to say that many innovative firms play within this field as they frequently add slight innovative increments to their products, services and processes.

Radical innovation can be seen as a deeper transformation of demand and needs of an existing market or industry [...] with significant societal impact" (Assink, 2006). Tushman and Anderson (1986) added that radicalism may relate to competence-destroying technological changes as the new innovation usually requires substantial resource commitments, and radical improvements in capabilities and competencies.

Although often confused with radical innovation, a disruption occurs when a new entrant or sometimes an incumbent comes up with an initially inferior technology according to the mainstream favorite dimension but superior on another secondary dimension(s), which then improves gradually to meet the needs of the mass market (Christensen, 1997). In that sense, low-end and new-foothold disruptions have been discussed in the literature (Christensen & Raynor, 2003). The former describes the classical disruptive case where the new offering is of lower cost than competition due to some technological advance or a different business model. On the other hand, new-foothold stands for a disruption that starts in a niche and unserved market.

These last three types of innovation may indicate its intensity. This latter seems to increase from incremental or sustainable through radical to disruptive. In this sense, one way to measure intensity within incumbents is by looking at their innovation strategies. For instance, a spin-out specialized at the exploration activities of the parent firm is good indicator of a disruptive strategy (Christensen, 1997), while structural ambidexterity – that is combining exploitation and exploitation in parallel within the firm, is probably related to a sustaining innovation path (Tushman & O'Reilly, 1996).

Another interesting measure of II is the degree and patterns of internationalization of the firm. As a matter of fact, both internationalization and innovation are important options to achieving firms' growth, which announces their interrelatedness. That been said, the causal relationship between these two is still controversial. So while some scholars support no link between them (e.g. Hitt, Hoskisson, & Kim, 1997), many other studies in various industries seem to indicate that innovation capabilities of a firm have a stimulating effect on its internationalization dynamic (e.g. Cassiman & Golovko, 2011; Denicolai, Zucchella & Strange, 2014; Kafouros, Buckley, Sharp, & Wang, 2008; Melitz & Costantini, 2008; Pla-Barber & Alegre, 2007). Based on this last view, we can hypothesize that high internationalization pace and extent may be reliable indicators of firms II level, particularly for International New Ventures (INVs) or Born Globals (BGs) that quickly set an expansionist strategy by implementing in many international markets without necessarily going through the classical stages of internationalization (Casillas & Francisco, 2013).

While the geographic extent of internationalization is easy to assess, its pace seems multidimensional. This last topic has seen a shift in importance as early firms took relatively long time to make their first foreign sale mainly due to lack of digitization and a minor globalization rate (Johanson & Vahlne, 1977). With INVs, the pace has increased on many levels. Namely the starting time of internationalization benchmarked to the creation date of the company has gotten shorter and shorter (Moen & Servais, 2002). Despite the seemingly important character of these temporal metrics, many shortcomings are persisting in the literature. Hilmersson, Johanson, Lundberg and Papaioannou (2017) emphasized the need for more clarity around this concept since different measure stand for the same thing (e.g. pace, accelerated, rapid). He also suggested that the pace of internationalization is a multidimensional construct with interrelated units. The first dimension if the

speed of international expansion. It indicates how fast a firm spreads its sales activities to various country markets (Casillas & Moreno, 2014). The second one is "time to internationalization" to measure how soon after firm inception this latter begins its expansion abroad. The third and last dimension is the "point in time when internationalization started," which captures how long ago (or how recently) internationalization started.

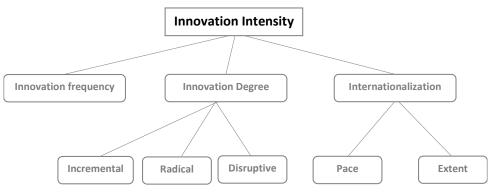


Figure 2. A proposal of II construct inspired from the extant literature Source: own elaboration.

## Linking entrepreneurial orientation and innovation intensity

Because innovation is a process of combining assets, entrepreneurial orientation may facilitate the firm's ability to discern appropriate resources for combination and thus innovate (Wu et al., 2008), it seems that EO can positively influence II. Yet, there is a scarcity of research on this relationship and what other exogenous and indigenous variables may enter in play. Zheng, Yim and Tse (2005) studied the impact of strategic orientation including - Market orientation, Technology orientation and EO, on breakthrough innovation, then this latter on firm performance. There results indicated that EO positively affects both tech-based and market-based innovation. Other scholars focused on a narrower link between EO and innovation. Namely, Perez-Luno et al. (2011) demonstrated in a study of 400 Spanish firms that proactivity and risk taking -which are parts of EO construct, are positively related to the number of internally generated innovations -which may stand for "frequency" in the II construct, compared to innovation adoption and that in dynamic environments, the effect of risk taking is substantially much stronger than in stable environments. Focusing more on the exploration side, Liu et al. (2014) stated that firms with a strong EO display a better relation between unabsorbed slack. EO hence provides the capacity to more efficiently utilize internal resources in response to environmental changes. Other studies emphasized the positive link between EO and innovation performance (Alegre & Chiva, 2013; Boso et al., 2012). Regarding the degree of II, Sheng and Chien (2016) argued that a high-level learning orientation promotes myopic learning and incremental innovation but constrains experimentation and radical innovation.

#### CONCLUSIONS

Based on the synthetic review of a decade of empirical studies and the previous construct of II (cf. figure 1), there seems to be a general trend favoring a positive influence of EO on II and firm performance within various industries (cf. summary in table 3). In particular, the findings suggest that risk-taking and proactiveness, which are two main part of EO construct, contribute to a relatively high innovation and firm performance (Alegre & Chiva, 2013; García et al., 2015; Helm et al., 2010; Muslikh et al., 2016). These findings are in phase with other scholars' confirmations or conclusions that EO positively impacts the innovative process within organizations since Top management supports new ideas and hence more resources are allocated for the exploration related activities (Bai & Ren, 2016; Shu, Hu & Jiang, 2015;). Furthermore, EO seems to be correlated with high extent and pace of internationalization which is in turn a good indicator of II level (Yu & Si, 2012). EO also appears to contribute to innovation frequency (Perez-Luno et al., 2011).

One major implication of this study is a display of a lack of a precise definition and measurement scale of II and a missing link with each component of EO multi-dimensional construct. While innovation performance and success are important to study, an intermediate lacking step is to check how risk-taking (among other EO dimensions) relate to II for instance. This will allow to build a stronger picture including EO, II and eventually innovation and firm performance.

It is worth mentioning that this study is not without limitations. First, basing our review of the literature to two databases and to English articles only obviously limits the scope and assertiveness of this study. Furthermore, given that II is an understudied concept, there might be better review alternatives than looking up the term "Innovation Intensity" although it made affordable the process of narrowing down the papers scope.

Further research in this topic could inspect potential moderators (motivation, market orientation, etc.) while controlling other variables (firm size, country of origin, industry, etc.). What's the relationship between proactiveness and internationalization pace? Does proactiveness positively affects the disruptiveness level of innovation? Is autonomy a necessary factory for fast internationalization and frequent innovation level? Such results are particularly useful to enhance the entrepreneurship literature and guide up-starters willing to disrupt the market or incumbents facing disruption, mostly in fast-paced industries.

Author(s)	Research Sample	Context	Examined relationships	Findings
Wu, Chang, & Chen (2008)	Survey research method on a cross- sectional sample of 159 firms		Exploring the influence of EO and social capital on intellectual capital, as well as the influence of intellectual capital on innovation	EO tends to significantly influence intellectual capital, including human capital, customer capital, and structural capital. The characteristics of risk-taking, innovativeness, and proactiveness, which stand for EO, are the key to fully implementing intellectual capital in order to create higher levels of innovation
Renko, Carsrud, & Brännback (2009)	Semi-structred interviews with 85 venture CEOs and business development managers	and American	Testing the link between Technological capability, Market orientation and EO on one-side, and product innovativeness on the other	Market orientation shares a positive relationship with capital invested in the firm, specifically in Sweden and Finland. Market orientation is not related to product innovativeness measurements. Technological capability is a positive predictor of product innovativeness. EO is not related to product innovativeness. EO is not positively related to capital invested in the biotechnology venture either
Helm, Mauroner, Dowling (2010)	165 surveys done by the founders	High technology spin-off companies in Germany	EO, in particular risk-taking behavior and proactivity, is of particular importance in the context of high-technology venture success. Innovativeness as a mediator.	The results suggest that especially in high technology sectors and in fast growing markets, such as biotechnology, healthcare, information technology and optics where innovation is necessary to endure, a pronounced EO is important. Furthermore, innovativeness as a central entrepreneurial object mediates between the motivation and the success of entrepreneurs.
Perez-Luno et al. (2011)	400 questionnaires answered by R&D managers or CEOs	Spanish firms displaying innovative behavior or products	Exploring the link between Proactivity and the number of innovations adopted AND generated by a firm and between Risk taking and the number of innovations generated by a firm	Proactivity and risk taking are positively associated with the number of internally generated innovations. Proactivity and risk taking are positively related with an emphasis on innovation generation over innovation adoption. In dynamic environments, the effect of risk taking is substantially much stronger than in stable environments. Risk taking and pro-activeness both are associated with the number of innovations generated internally and launched in the market place but had no influence on the number of innovations adopted from others
Yu & Si (2012)	109 questionnaires	109 Chinese listed entrepreneurial firms	Examining the relationships between firms' international IPO listing and R&D intensity, and how innovation capacity relates to entrepreneurial performance	Firms' II and their pursuit of internationalization seems to be interrelated in that innovation capabilities can provide a strong push for internationalization. The relationship with foreign institutions and R&D investments are two important indicators of new ventures' innovation capacities and potential drivers of a firm's internationalization.

Table 2. Countries ranked according to Hellwig's method in the years 2005-2016

Author(s)	Research Sample	Context	Examined relationships	Findings
Boso et al., (2012)	Questionnaire sent to 164 firms	Ghanaian exporters	Inspecting the relationship between Entrepreneurial-oriented behavior and export product innovation success	The findings indicate that both export entrepreneurial-oriented behavior and export market-oriented behavior drive export product innovation success. Moreover, EO behavior is more likely to be a driver of product innovation success when market-oriented behavior is strong
Liu et al. (2014)	308 final sample from face-to-face interviews with senior top managers and division leaders	Chinese High-Tech firms	Inspecting the relationship between unabsorbed slack and product innovation on one hand, and EO absorbed slack and product innovation on the other	Firms with a strong EO display a better relation between unabsorbed slack and innovation but a worse relation between absorbed slack and innovation. EO provides the capacity to more efficiently utilize internal resource combinations in response to environmental changes
García et al. <b>(2015)</b>	182 surveys from personal interviews with managers	Spanish and Italian ceramic tile industry	examining the possibility of a connection between managerial risk-taking propensity, risk-taking climate and innovation performance	Managerial risk taking is positively related to a risk-taking climate. Firms' risk taking climate matters to enhance innovation performance. Furthermore, managers' risk-taking propensity has an indirect positive effect on firms' innovation performance, which is mediated by a risk-taking climate.
Muslikh, Byarwati, Hidayati (2016)	104 questionnaires sent to CEOs	Indonesian SMEs in Tourism	Testing the effect of EO, market orientation, knowledge sharing, competence, to competitiveness with innovation, and creativity as mediator	The results indicate that EO and market orientation influence innovation, knowledge sharing. Creativity influence innovation and this latter influence competitiveness while creativity has non-significant influence on competitiveness
Jing and al. (2016)	264 questionnaires sent to managers	industrial Chinese firms	The influence of (EO) and HRM on ambidexterity	the study suggests that the interaction between EO and capability-based HRM facilitates innovation ambidexterity, and its relationship with firm performance is mediated by innovation ambidexterity
Peng, Michael, Xiaofeng (2016)	Mail survey responded by a sample of 153 firms	Random new ventures	Examining the mediating role of innovation speed in the relationship between EO and performance	Results show that faster innovation speed leads to superior performance. In addition, autonomy and competitive aggressiveness are found to increase innovation speed as predicted. However, risk-taking reduces innovation speed
Sheng, Chien (2016)	200 usable questionnaires	70 Taiwan- based High- Tech companies	Relationship between learning orientation and radical innovation	The results show that a high-level learning orientation promotes myopic learning and incremental innovation but constrains experimentation and radical innovation in emerging domains.

Source: own study.

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