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Original Research

# The Perception of Indonesian Nursing Students on the Learning Environment in Clinical Practice

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#### **ABSTRACT**

**Introduction:** The clinical practice environment students have multiple roles as learners and service providers. At this time students are faced with a fluctuating, complex environment and far from the predictions and controls of academic teachers. The aim of this study was to evaluate nursing student satisfaction and perception of the learning environment in clinical practice.

**Methods:** This study used correlational analytic survey methods with cross-sectional approach. A total of 164 nursing student were selected using a convenience sampling. The data were collected in three schools of nursing in East Java. Data were obtained using the Bahasa version of the Clinical Learning Environment, Supervisions and Nurse Teacher (CLES+T). The instrument showed good validity and reliability. The data were analyzed using descriptive analytic, Spearman *rho* correlation and logistic regression.

**Results:** Respondents were 164 students, clinical learning practice is mainly determined by the role of nurse teacher (M = 3.82; SD = 0.496). Student satisfaction obtained at 56.7%. There was a significant relationship between clinical practice learning and student satisfaction with p-value 0.000. The highest correlation value is the role of lecturer nurse (r = 0.544), with value  $R^2$  = 0.377, the coefficient of  $\beta$  adjusted highest to 2.075.

**Conclusion:** According to student perceptions, the content of supervisory relations, the pedagogy atmosphere in the ward/room and the role of the nurse lecturer contributed greatly to creating a conducive clinical learning environment.

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## **INTRODUCTION**

Clinical learning practice for nursing students is an important part of the learning process because of the gap between theory and practice (Myrick & Yonge, 2005). Clinical teaching practice encourages students to prepare themselves in applying the theories gained during academic education into the clinical practice environment (Allan, Smith, & O'Driscoll, 2011). During the student clinic learning to be very vulnerable (Chan, 2001), nursing students were

asked to apply theories directly to the patient as well as about the assessment of nursing staff regarding the actions taken (Chan, 2003). While in the clinical practice environment students have multiple roles as learners and service providers (Hoffman & Donaldson, 2004). At this time students are faced in a fluctuating, complex environment and far from the predictions and controls of academic teachers. While in the clinical practice environment nursing student's has a close bond with the real work environment, in which nursing students' has multiple roles as learners

and service providers (Allan et al., 2011; Chan, 2003; Ip & Chan, 2005; Papp, Markkanen, & von Bonsdorff, 2003).

Therefore, the nursing student faced conflict in clinical learning, besides the role conflict students are also faced with the fear of hurting patients and making mistakes (Chan, So, & Fong, 2009; Elliott, 2002; Moscaritolo, 2009). Students feel that their limited knowledge and other anxieties will impact the mistakes they make in clinical learning on career paths when they graduate (Elliott, 2002). All forms of conflict and challenges faced by students in clinical practice, of course, can not be separated from the guidance of academic lecturers. The role of nursing lecturers in clinical teaching practice is important. A nursing lecturer is someone who knows the nursing dedication, custody of clinical placement, as well as student skills and expertise (Papp et al., 2003). However, the characteristics of the nurse lecturers that want perfection from student performance lead to another source of anxiety for students (Saarikoski, Warne, Kaila, & Leino-Kilpi, 2009).

Thus, based on the perception of nursing students, the conducive clinical practice learning environment is highly conquered (Antohe, Riklikiene, Tichelaar, & Saarikoski, 2016). The environment in which the atmosphere supports students to learn recognizes wrongdoing, provides full moral support, as part of the learning process (Warne et al., 2010). So they can build their full capacity during the learning process. For that, an evaluation of the clinical practice learning environment is needed. An assessment of the clinical practice learning environment of nursing student perceptions, and satisfaction of clinical practice learning as one of the strategies to create an effective and conducive learning environment. However, there is lack information about nursing student perceptions and satisfaction of clinical learning environment in Indonesia. The aim of this study was to evaluate the nursing student satisfaction and perception of the learning environment in clinical practice and hospital-based supervision.

### **MATERIALS AND METHODS**

This study used correlational analytic survey method with a cross-sectional approached. The study population is the nursing student school of nursing in Indonesia. The population was nursing students in three schools of nursing in East Java Province, Indonesia, as many as 214 people. A total of 180 respondents was selected by a convenience sampling technique. Convenience sampling is a type of nonprobability sampling where members of the target population that meet certain practical criteria, such as easy accessibility, geographical proximity, availability at a given time, or the willingness to participate in the study (Etikan, Musa, & Alkassim, 2016).

The clinical learning environment, supervision and nurse teacher variable was assessed by Clinical

Learning Environment Scale + Nurse Teacher (CLES+T) based on the fundamental theory of clinical learning (Saarikoski, Isoaho, Warne, & Leino-Kilpi, 2008). The instrument consists of 34 statements divided into five sub-dimensions, namely the atmosphere of learning strategy (pedagogy) in ward statements), supervision relationship statements), headroom or ward managers (4 statements), and the role of lecturer nurse (9 statements). Also, one sub-dimension was about student satisfaction in clinical practice. The nursing student assessment used ordinal scale: very dissatisfied, dissatisfied, neutral, satisfied and very satisfied. Reliability for this instrument has been reported using Cronbach's alpha with values ranging from 0.96 (height) to 0.77 (marginal) (Saarikoski, 2002).

The English version of the CLES+T had been translated into backward-forward Indonesian by using international guides (Epstein, Santo, & Guilemin, 2015). The result of Content Validity Indexfor Scale (S-CVI) obtained 0.9405, while the validity test using Principal Component Analysis (PCA) test with N = 46, obtained eigenvalue and explanation percentage of 67%, and Cronbach alpha of 0.786 (Priyanti & Nahariani, 2016). These results were similar to the results of validity and reliability in the development of English version of the instrument, PCA 67% and Cronbach alpha of 0.90 (Saarikoski, 2002).

## **Data Collection**

The data were collected from students practicing clinical learning from three schools of nursing in East Java. All of those students were in the fifth year or doing professional nursing stage in hospital. They were offered to participate in this study by giving an explanation of research subject sheet. This explanation contained the research title and objectives, the name of principal investigator, and the address of the principal investigator. Students filling out the inform consent were considered willing to participate in this study. In addition, prospective respondents would also get a procedure to answer the questionnaire. All data were analyzed using SPSS version 17 for Windows and p values of less than 0.05 would be considered statistically significant. The data were analyzed using Spearman rho correlation for bivariate analysis and logistic regression for multivariate analysis.

#### **Ethical Considerations**

The ethical clearance had been obtained from the Faculty of Nursing Universitas Airlangga's Health Research Ethics Committee number 228-KEPK dated August 12th, 2016. An anonymity, and coding systems are used in the analysis of research data to respect the rights and privacy of respondents. During the study, respondents were not forced to undergo research and did not have any impact on the respondents.

Table 1 Characteristics of the Respondents (N=164)

Variables	n	%
Age		
20-22 years	89	54.3
23-35 years	70	42.7
26-28 years	5	3.0
Gender		
Male	49	29.9
Female	115	70.1
Practice Stage		
Mental Health Nursing	13	7.9
Community Nursing	33	20.1
Medical-Surgical Nursing	62	37.8
Pediatric Nursing	26	15.9
Maternity Nursing	15	9.1
Gerontological Nursing	14	8.5
Emergency Nursing	1	0.6

Table 2 Clinical Learning Environment, Supervision and Nurse Teacher CLES+T (N=164)

Sub Dimension	M	SD	SE
Pedagogical Atmosphere in The Ward	3.64	0.461	0.036
Leadership Style of The Ward manager	3.76	0.539	0.042
Premises of Nursing on The Ward	3.65	0.476	0.037
Supervisory Relationship	3.83	0.426	0.033
Role of Nurse Teacher	3.82	0.496	0.039

Table 3 Supervisory Relationship (N=164)

Variables	n	%
Title of supervisor		
Nurse	33	20.1
Nurse Specialist	5	3.0
Assistant ward manager	34	20.7
Ward manager	92	56.1
Supervisory Status		
I did not have a supervisor at all	7	4.3
A personal supervisor was named, but the relationship with this person did not work during the placement	18	11.0
The named supervisor changed during the placement, even though no change had been planned	15	9.1
The supervisor varied according to shift or place of work	43	26.2
The same supervisor had several students and was a group supervisor rather than an individual supervisor	61	37.2
A personal supervisor was named and our relationship worked during this placement	20	12.2
Supervision Frequency		
Not at all	39	23.8
Once or twice during the course	39	23.8
Less than once a week	20	12.2
About once a week	56	34.1
More often	10	6.1

# **RESULTS**

The total of respondents collected from three schools of nursing was 180 out of 214 nursing students. In the tabulation and coding stage, 16 respondents were deleted due to missing data. Thus, the total number of respondents without missing data that were analyzed by statistics was 164 respondents. Respondents' age ranged from 20 to 28 years, with more than half were 20-22 year-olds (89; 54.3%). In regards to the gender, the most of respondents were female (115; 70.1%). In addition, the most of respondents (62; 37.8%) practiced at medical- surgical nursing stage which had the largest participants (Table 1).

The CLES+T scale had mean values of each subdimension ranged from 3.64 to 3.83. The value of the content of the supervisory relationship is given the highest score with M = 3.83; SD = 0.426 (Table 2). More than half of students were supervised by ward managers (92; 56.1%), and as many as 61 respondents (37.2%) obtained one supervisor same for one group. As many as 56 respondents (34.1%) stated that the supervision frequency was once in a week (Table 3).

Student's satisfaction with the clinical learning environment was also evaluated. More than half of the students said they were satisfied and very satisfied with the clinical learning process by 120 respondents (73.2%) (Table 4). Based on the result of bivariate

Table 4 Students Satisfaction in Clinical Practice (N = 164)

Category	n	%
Very Dissatisfied	1	0.6
Not Satisfied	2	1.2
Neutral	41	25
Satisfied	93	56.7
Very Satisfied	27	16.5
Total	164	100

Table 5. Student's Satisfaction with five Sub-Dimension of the CLES+T Scale

Sub-Dimension	r	р
Pedagogical Atmosphere in The Ward	0.425	0.000
Leadership Style of The Ward manager	0.355	0.000
Premises of Nursing on The Ward	0.357	0.000
Supervisory Relationship	0.410	0.000
Role of Nurse Teacher	0.544	0.000
Total	0.497	< 0.0001

Table 6. Regression Analysis of Student's Satisfaction with CLES+T

Model	<b>Unstandardized Coefficients</b>		Standardized Coefficients	t	Sig.
_	В	Std. Error	Beta	_	C
(Constant)	0.227	0.456		0.498	0.619
Pedagogical Atmosphere in The Ward	-0.696	0.218	-0.451	-3.191	0.002
Leadership Style of The Ward manager	-0.660	0.171	-0.500	-3.863	0.000
Premises of Nursing on The Ward	-0.875	0.213	-0.586	-4.103	0.000
Supervisory Relationship	-0.705	0.222	-0.423	-3.183	0.002
Role of Nurse Teacher	3.892	0.663	2.075	5.872	0.000

statistic analysis, there was a significant correlation between student satisfaction with the five sub-dimensions CLES+T scales. The value ranges from 0.355-0.544. This coefficient correlation can be interpreted as low to moderate correlation (Sugiyono, 2008). The role of the nurse teacher obtained the biggest value = 0.544 (Table 5).

The result of regression analysis as a whole between the five sub-dimensions of CLES+T scale obtained significant value with value p-value 0.000 lower than  $\alpha\text{-value}$  equal to 0.05, and value of F equal to 19.122, with value  $R^2$  = 0.377. Among the five sub-dimensions of CLES+T, the role of nurse teacher, get the positive result of  $\beta\text{-adjusted}$  coefficient of 2.075, with a significant value p-value 0.000 lower than  $\alpha\text{-value}$  of 0.05. Based on these results, it can be interpreted that for every 1-unit increase in nurse teacher sub-dimension, the nursing students' satisfaction will increase by the beta coefficient value (Table 6).

## **DISCUSSION**

Nursing student perception of their clinical learning environment was described in five sub dimensions of the CLES+T. The supervisory relationship has the highest average among others. Most of the nursing student had describe that the supervisor as one supervisor for several students and the supervision meeting was once a week. In addition, most of nursing students were satisfied of the clinical learning environment. Which, the nurse teacher role has the highest impact of nursing student's satisfaction.

In this study, students consider the role of the nurse teacher is very important for students in the achievement of the clinical learning process (Kurdi, Nahariani, & Priyanti, 2018; Saarikoski et al., 2009). This is not in accordance with previous research, it was mentioned that the connection of supervision, culture, organizational structure, and room atmosphere could affect the clinical learning environment (Flott & Linden, 2016; Mikkonen, Elo, Kuivila, Tuomikoski, & Kääriäinen, 2016; Saarikoski, 2002). Service quality provides a great role in student clinical learning environments (Dimitriadou, Papastavrou, Efstathiou, & Theodorou, 2015; Papastavrou, Lambrinou, Tsangari, Saarikoski, & Leino-Kilpi, 2010; Warne et al., 2010), and nursing staff as role models in providing professional services to patients (Papp et al., 2003).

The learning of nursing clinics, influenced by the atmosphere of the ward/room, organizational structure and supervision (Saarikoski et al., 2008). The ward atmosphere is said to play an important role in the success of clinical learning (Saarikoski et al., 2008; Warne et al., 2010). The role of lecturers has little to do with clinical learning practices (Papp et al., 2003).

Based on the results of the study, in Indonesia, the role of nursing lecturers becomes very important for students in creating an effective clinical learning environment. Students become satisfied with the learning process if nurse lecturers are actively involved in clinical practice learning. Next is the atmosphere of learning in the room. The atmosphere

is not a conducive atmosphere, resulting in the students get their own pressure in doing clinical teaching practice. Although it is mentioned that the preceptorship model according to previous researchers is considered to be most appropriate in clinical teaching practice (Clayton, Broome, & Ellis, 1989; Happell, 2009; Myrick & Yonge, 2005; Udlis, 2008). The limited number of clinical preceptors, resulting in the supervisors who are assigned to the clinical practice learning is only one person for one group. Moreover, the high workload of nurses, most nurses who served as supervisors are ward or head managers.

The study has conducted as the basic information of student perception and satisfaction of clinical earning environment. This basic information can be used to evaluate the clinical learning environment. The result can be used to determine the conducive learning environment, and the suitable methods of clinical environment. The further study needs to determine the effectiveness of each methods of supervision and supervisor.

Nursing education curriculum in Indonesia in addition to academic education, clinical learning is needed to improve the competence of graduates. Clinical learning aims to equip students with a clinical competency, with a direct approach to patients to improve professional competence (Allan et al., 2011; Chan, 2003; Elisabeth, Christine, & Ewa, 2009). In complex and unpredictable clinical learning, students become susceptible to stress and affecting the learning process (Chan et al., 2009; Elliott, 2002; Ip & Chan, 2005; Moscaritolo, 2009; Papp et al., 2003). Therefore, creating conducive learning environment for nursing student is necessary. The selection of supervisors, type of supervision, room atmosphere and pedagogical atmosphere in clinical learning is an important consideration in planning clinical learning for nursing students.

## Limitations

This study has many limitations, one of which is the convenience sampling method and only three schools of nursing in one province. A small number of samples may also affect the results of the study.

## **CONCLUSION**

Overall, according to student perceptions, the content of supervisory relations, the pedagogy atmosphere in the ward or room and the role of the nurse teacher dominantly contributed in creating a conducive clinical learning environment. So that the results of research can be used as information about the role of teachers in creating a conducive clinical practice environment for students.

Further research is suggested to use a larger sample size and can represent the clinical learning environment in Indonesia as a whole. And using educational institutions with preceptorship learning model as a comparison with the method of learning one supervisor for one group.

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