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# THE METHODOLOGICAL PRINCIPLES OF EVALUATING THE EFFECTIVENESS OF FOREIGN AID PROJECTS IN UKRAINE

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#### Abstract

The article examines the major issues of methodology that evaluates the effectiveness of technical assistance project implementation in Ukraine. It analyzes the organizational and legal assessment of the impact of international technical assistance upon regional development in the present context. The article puts forward some steps to define key performance indicators, principal evaluation and monitoring methods for implementing ITA projects. It is reasonable to create a unified national system for monitoring and auditing the effectiveness of projects being implemented at the expense of funds under the Ukrainian legislation.

#### Key words

international technical assistance, method, methodology, evaluation, performance evaluation, monitoring.

## **1. Introduction**

Nowadays technical assistance programs occupy a significant position in the process of social and economic transformation of many countries. Foreign aid affects integration processes in the global economy, ensures national households' sustainable development as well as implementation of projects that governments are not able to finance themselves. The largest donors to Ukraine have been and remain the United States and the European Union. Other donors include Canada, Germany, the Netherlands, Sweden, Switzerland, Japan, Denmark, and the United Nations organisations, the World Bank, the EBRD and the OECD. Fairly limited number of Ukrainian scientists explores technical assistance given to Ukraine by donor countries, as well as the problems and mechanisms for implementing and evaluating the effectiveness of current projects. It should be pointed out that there are rather fewer studies analyzing technical assistance effectiveness in terms of meeting or failing to meet objectives within a foreign aid project implemented in Ukraine. Most research works are devoted to other issues, e.g. legislative environment and political consequences of donor country impact in the country. In recent years, the term 'effectiveness' has increasingly arisen in discourses on aid. This responds to different tendencies: debates on how to combine the aid accountability and effectiveness principles of the Paris Declaration on Aid Effectiveness.

From one hand, Rosemary McGee treats transparency as a means to achieving greater 'aid effectiveness', by permitting the tracking and achievement of Paris Declaration commitments (McGee, 2013).

From other perspective, the OECD has admitted that, "There is little data based analysis of the overall effectiveness of technical assistance as an aid instrument, whether in terms of cost/benefit, impact on growth, fiscal impact or other financial measures." (Development..., 2005, p.119)

The Institute of foreign aid is relatively a new phenomenon in the public administration of Ukraine. Thus, the research of this realm has revealed being insufficient. Such scientists as A. Bazyliuk, M. Vasilyeva, O. Palyuh, K. Ploskyj (Базилюк, 2010; Палюх, 2012; Васильєва, 2010; Плоский, 2013) study various aspects of the subject. An important contribution to the development of the theory of technical assistance from European Community Member States was made by M. Koryukalov, N. Hnydyuk, I. Kravchuk (Корюкалов, 2012; Гнидюк, 2011; Кравчук, 2015). Analysis of some Ukrainian scientists' (Плоский, 2013; Кравчук, 2015) works suggests that both theoretical and methodological principles of attracting and use of technical assistance, particularly in terms of project effectiveness, should be studied in detail.

It also should be noted, that most literature has tended to focus on viewing technical assistance as an instrument of donor policy or fundrising strategies of recipient country, rather than focusing on the issue of how to find a ballance between international and national markets of expertise services, and improving effectiveness and accountability of domestic procurement procedures.

For purpose of research technical assistance was defined according to the OECD. It has three main elements (Williams et al., 2003, p.2):

- study assistance through scholarships and traineeships, including training of developing country nationals in donor countries;
- personnel, including long term and short term experts (both expatriate and national);
- research into the problems of developing countries, including diseases.

The article is aimed at methodology of evaluating the effectiveness of the international technical assistance provided to Ukraine as well as mechanisms for improving assessment and monitoring of foreign aid projects. This article focuses primarily on Ukraine bilateral assistance, not on the work of multilateral aid entities, such as the UN or World Bank, to which the Ukraine contributes. The absence of accurate data on multilateral aid means that its hard to analyse 'real aid' for multilateral donors (share of administration costs in multilateral technical assistance). Also we should stated on that effectiveness - the extent to which initiatives are effective in achieving stated goals. Results are compared to the initial program goals and expectations to determine whether the project or contract has been performed successfully (performance monitoring), and if the resulting data are analyzed in an effort to explain how and why a program meets or fails to meet strategic objectives, this is called performance evaluation (White, 2011, p.3). It needs to be distinguished from impact - the degree to which the initiative attains its further-reaching or 'second-order' goals.

#### 2. Research discussions

At present, Ukraine actively participates in ITA, mostly, as the recipient. Foreign aid projects represent one of the important components of integration strategy to join the European Community, support economic development, and stimulate internal and external interests of the state in the economy and national security spheres. Within the years of cooperation with international organizations, Ukraine has received more than 9 billion US dollars of foreign aid. Major donors of Ukraine are USAID and the European Union. Also there are top 10 organizations that should be mentioned. They are UN agencies in Ukraine, the US State Department, the German government, the OSCE, SIDA, the EBRD, the World Bank, the EU instrument – the European Neighbourhood Instrument (ENI), which has replaced the European Neighbourhood and Partnership Instrument (ENPI) from 2014.

According to the website of the Ministry of Economic Development and Trade of Ukraine as of 1st April 2016 were registered 289 projects with total contract value of over 3.3 billion US dollars.

Technical assistance areas include: nuclear safety improvements, protection of the state and citizens; Shelter object transformation into ecologically safe system and environment protection; improvement of regulatory policy, investment climate, development of entrepreneurship and competition in the domestic market; financial market and banking sector; agricultural sector; healthcare and social welfare; education, science, culture and tourism; civil society, rule of law, fight against corruption.

According to the resolution of the Cabinet of Ministers of Ukraine (15.02.2002, #153) "On Establishing the Unified System of the Use and Monitoring of International Technical Assistance" (Про створення..., 2002), and the order of the Cabinet of Ministers of Ukraine (11.09.2013, #697-p) «On Approval of the Strategy for Attracting, Use, and Monitoring of International Technical Assistance and Cooperation with International Financial Organizations in 2013-2016» (Про схвалення..., 2013), it is stated that international technical assistance is aimed at helping acquire knowledge and skills in relevant areas, usually in economics and management. It (foreign aid) might be represented in the form of any property required for projects (programs) imported or acquired in Ukraine; works or services; intellectual property rights; financial resources (grants) in national or foreign currency; other resources under the Ukrainian legislation, including scholarships (Про створення..., 2002).

It should be noted that the Ukrainian scientists studied the role of international assistance (Базилюк, 2010; Палюх, 2012; Васильєва, 2010; Плоский, 2013). In their works foreign aid in Ukraine has been considered as inefficient, due to the deficiencies of the regulatory framework and public management systems, as well as insufficient coordination of foreign aid projects.

In 2007 the country joined the Paris Declaration on Aid Effectiveness that sets out the principles and measures for planning, monitoring, and assessment of ITA effect, with appropriate mechanisms at the national level (Паризька декларація..., 2007). Moreover, within the framework of the European integration policy the requirements and changes occurred while signing additional initiatives on foreign aid during such high-level events as Accra Agenda for Action (2008), Busan Partnership for Effective Development Cooperation (2011), Mexico High-Level Meeting Communiqué (2014) should be taken into account as well. However, a clearly defined mechanism for evaluating and monitoring implementation of ITA projects in Ukraine does not exist.

It should be stated that ITA projects do not differ from the usual concept of a project in management. Robert Archibald, one of the acknowledged classics of project management defines a project as a "set of efforts undertaken to obtain specific unique results within the time limit and approved budget allocated to pay for resources used or consumed in the course of a project" (Арчибальд, 2010, p.57).

Effectiveness can be defined not only as the ratio of the results and costs but also as the degree of results compliance with stakeholders' expectations. Appropriate expectations depend not only on the cost of resources, time, capital, but no less, on results of functioning of similar objects under conditions that are compared.

One of the key factors of increasing the effectiveness of ITA project implementation in Ukraine is to create a complex system of monitoring and foreign aid projects assessment. On the one hand, improvements to the assessment, require increased transparency of donor organizations, including the provision of relevant information, on the other hand, it needs building government institutions capacity to conduct appropriate monitoring and evaluation. After all, according to researchers in the public sector, the assessment of public policy and programs is fragmented and chaotic. There is a lack of both culture and demand assessment, as well as qualified specialists, methods and reliable data (Васильєва, 2010; Плоский, 2013).

The resolution of the Cabinet of Ministers of Ukraine (Про створення..., 2002) contains a general list of indicators in accordance with those ones it is proposed to carry out ongoing and/or final monitoring: information about the terms of seminars, number of participants, theme, equipment, transferred (developed) technology, work advisers' services, developed documents, publications, as well as on education, training specialists, provided grants, scholarships, total amount of money spent on the technical assistance during the term of a project (program), problem areas. However, methods for measuring the impact of ITA projects, for comparing planned performance criteria with achieved ones, are not specified.

Yet, the choice of evaluation methodology considerably influences the objectivity of the evaluation of project effectiveness. The big drawback of ITA projects might be their inconsistency within even one donor. Thus, these projects have neither unified performance indicators, nor overall assessment which would put together all the ITA projects (programs) within their complex analysis. Given all the above mentioned, there is no point in doing a comparative analysis of the impact of ITA projects implementation.

It is known that the wider range of project participants, the more difficult coordination of the interests of each of them as well as control of compliance with contract commitments. This question requires the use of special methods of project management such as network planning, project financing methods.

A rational step to improve the assessment of ITA projects implementation would be the development of key performance indicators. This can be divided into several phases (Арчибальд, 2010):

- Objectives, principles, and scope of key performance indicators. It is reasonable to analyze the current situation of projects and to identify improvements in project management.
- 2. Business processes in project management.
- Development, coordination, approval of key performance indicators. It is important to develop and ensure the procedures for planning, monitoring and control projects effectiveness.
- 4. Key performance indicators for project managers. The practical implementation of such systems in national and foreign companies has revealed a significant degree of rejecting the system at different stages of its development and operation, which is connected with individual and group resistance of employees. Ignoring the need to adapt the system leads to serious consequences, such as reducing the motivation, failure of projects, loss of key employees.

The suggested sequence of steps will promote the formation and development of indicators to assess the effectiveness of ITA projects implementation.

Understanding the need for analysis and evaluation of government programs in different countries led to the emergence of different methods and approaches. The comparative analysis of approaches to the assessment of programs shows the following foreign and national methods of evaluating the effectiveness of programs (see Weimer, Vining, 2005; Dunn, 2009).

Cost-benefit analysis method. Effectively, this approach is used in areas where it is difficult to only assess all of the effects throughout financial instruments: infrastructure, transport, environment, education, health, and culture. This method allows from different sides to assess the impact of a program on the level of social welfare during any period of time. The method is easy to use and understand, but at the same time, it has highly subjective calculations of costs and benefits, the high cost of gathering information.

*Cost-effectiveness analysis method.* This method is not designed for assessment of projects with multiple objectives. It is better used to evaluate projects in areas where one can monetize achieved benefits: health, education and other social sectors. The method covers performance, as well as productivity and profitability assessment.

Cost-profit analysis method. This approach compares costs, estimated in monetary terms and benefits for the population, resulting in the implementation of budgetary expenditure, measured in terms of profits. The method differs in the subjective assessment of programs profit in relevant units and in a complexity of processing the received material. It is used to assess an activity leading to a range of results or to the results that may be different not only in quantity but also in quality, for example, health programs.

Rating scale method is based on PART instrument (Program Assessment Rating Tool), developed in 2001 by the U.S. Office of Management and Budget. According to this method, the assessment of budgetary programs is based on a number of issues which form a coherent scheme to evaluate the effectiveness of programs in a broad sense. The advantage of this model is that it allows you to assess performance based on a careful study of the most important aspects including the process from preparation stages of program documents to control procedures, outcomes of the assessment of implemented programs. It has some inaccuracy that occurs during the evaluation of programs on several criteria.

In the international practice, the evaluation of economic effectiveness programs is carried out with the use of three main methods: cost – benefit, cost – profit, cost – effectiveness. These methods can determine the level of rationality resources spent to achieve the planned goals, the level of program (project) implementation.

Another central issue, which was raised by international community, is that technical assistance has been used as an instrument of donor policy that is sometimes disconnected from recipient country demand (Williams et al., 2003). That's why we need take into account donors' effectiveness. One of the initiative which measures donors' performance on 31 indicators of aid quality to which donors have made commitments was announced by Center for Global Development in 2010 (Birdsall, Kharas, 2014). The indicators are grouped into four dimensions associated with effective aid: maximizing efficiency, fostering institutions, reducing the burden on partner countries, and transparency and learning. The 2014 edition finds that donors are overall becoming more transparent and better at fostering partner country institutions but that there has been little progress at maximizing efficiency or reducing the burden on partner countries.

Trying to find a balance between effectiveness and accountability sometimes donors are not so flexible in supporting domestic initiatives. Good example of improving reforming Ukrainian procurement system, which try to be changed during last two years due to triangular co-operation and not to advises from EU to harmonised public procurement rules with EU law at initial stage of reform. But as the rest of developing countries Ukraine is failed to build long term capacity concerning given the high cost of technical advisers, especially expatriate experts (Twinning and other EU funded projects). Some technical advisers, while working in the government, remain formally accountable to donors, as with the EU funded advisers being contracted at the Twinning projects.

The analysis of national approaches to assessment of programs and projects effectiveness showed the absence of the methodological basis for assessing different kinds of ITA programs and projects in Ukraine from domestic and international perspectives.

Another dimension that help to find answer on how improving aid effectiveness is analysis of triangular co-operation. Since 2009, the OECD has been promoting dialogue and encouraging greater triangular co-operation. This work has helped to clarify what triangular co-operation is, how it is implemented and how it can be effective in promoting development (Fordelone, 2009).

There nevertheless remains an important knowledge gap on effectiveness of triangular co-operation. Currently, actors involved, developing countries and researchers are not able to find complete, comparable and up-to-date information on where triangular co-operation is taking place, who is involved, in what type of activities and in which sectors (Development..., 2016).

Donors continue to play a key role in the identification of needs, project design, terms of reference design, reporting and monitoring and evaluation. For example, according to the ENI Regulation, EU support shall be incentive-based and differentiated in form and amounts and external action partners, including civil society organizations, national and local authorities, are involved in preparing, implementing and monitoring EU support through consultation and timely access to relevant information allowing them to play a meaningful role in that process (REGULATION (EU) No 232/2014..., 2014, art. 4). Consultation mean that EU is not obliged to take into account all proposals from external players. In preamble p.13 we have a norm which partly conflict with incentive-based approach. Support should be coherent with the objectives and principles of the Union's external policies and, in particular, its development policy and the common foreign and security policy. Coherence with the external dimensions of the Union's internal policies and instruments should also be ensured (REGULATION (EU) No 232/2014..., 2014). Also ENI Regulation stipulates that the support and the amounts given to partner countries will be based on their progress achieve (Commission decisions) and thus can be reconsidered.

#### **3. Conclusions**

In the present context, the external evaluation of the effectiveness is considered as part and parcel of project life cycle and often is required by donors at the stage of project development. However, this is not only an instrument of control or some formal requirement. Analysis of project effectiveness provides managers with the opportunity to correct the deficiencies, and most importantly, to determine the prospects for further development.

During last decade many donors try to change methodological approach in aid effectiveness progress-monitoring. Using performance evaluation and financial audits, which play an important part in project management, are tend to be dismissed by impact evaluations, which look not at the output of an activity, but rather at its impact on a development objective. Those changes is better answer on questions about foreign aid effectiveness.

Today, Ukraine has taken progressive steps in national system formation for monitoring projects supported by international donors. The resolution of the Cabinet of Ministers of Ukraine (27.01.2016, #70) approved the Procedure for preparation, implementation, monitoring and completion of projects of economic and social development in Ukraine, supported by international financial institutions (Πpo порядок..., 2016). This document regulates the cooperation among all of the parties while implementing the system (support of reforms in Ukraine with financing the state budget) and investment projects, still does not define approaches and methods of monitoring indicators, but the list of documents required for signing an agreement with international financial institutions on cooperation, auditing, financial reporting etc.

In addition, the projects, being carried out in Ukraine, are aimed at improving the regulatory framework that governs monitoring and evaluation of technical assistance.

One of the biggest donors is the European Union and the US, which policy is directed at reducing the gap in development between different regions and countries. But this two donors use different approach for evaluating the effectiveness of own aid programs.

The key spheres of improvements of ITA project management are the following ones: concepts and strategies for main areas of use, ITA monitoring and programming; improvement of control system of the government ITA programs; creating a commission on monitoring of international technical assistance; setting clear deadlines for technical projects and monitoring of contract commitments; sustainable criteria of project effectiveness; registration of completed projects and money spent; public discussion of projects, problems of implementation and ways out. Monitoring projects provides donors, partners, governments and other stakeholders with access to detailed information on project progress and results. Unfortunately, the mechanisms of control and coordination of ITA are formed only partially and subject to be reviewed in the context of problems such as fraud, imperfection of the monitoring systems, inadequate legislative framework, and other.

Taking into account the abovementioned, it should be emphasized the need to build a unified national system for monitoring and auditing the effectiveness of programs and projects implemented with the help of funds under the legislation of Ukraine. It goes about the cooperation with international donor organizations, State Regional Development Fund, business entities, NGOs and all stakeholders thereof.

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