THE EFFECT OF EMPOWERMENT, SELF EFFICACY AND JOB SATISFACTION ON JOB PERFORMANCE OF EMPLOYEES IN THE MINISTRY OF FINANCE'S PROCUREMENT ENTITIES

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Abstract

The aims and purposes of this research are to identify and assess the direct effect of empowerment, self efficacy, and job satisfaction on job performance. This research is a quantitative research which conducts survey research methods and path analysis. The population in this study are Unit Layanan Pengadaan members in the Ministry of Finance of the Republic of Indonesia which amount to 262 people in which 158 people are used as samples. Analitical tools of path analysis have been conducted to analize the data. Based on the result of examination of the hypothesis, its been concluded that (1) Empowerment has positive and significant effect on Job Performance; (2) Self Efficacy has positive and significant effect on Job Performance); (3) Job Satisfaction has positive and significant effect on Job Performance; (4) Empowerment has positive and significant effect on Job Satisfaction; (5) Self Efficacy has positive and significant effect on Job Satisfaction; (6) Empowerment has positive and significant effect on Self Efficacy.

Keywords: Empowerment, Self-Efficacy, Job Satisfaction, Job Performance, Path Analysis

The government is currently facing a challenge on how to achieve value for money from the use of state budget. The successful of national development implementation requires not only the efficiency and effectiveness with intensive control, but also requires the absorption of budget revenue and expenditure as a whole. The main problem encountered in the implementation of development today is the lack absorption of the budget. One of the main causes of this slow absorption lies in the area of procurement as government spending that is indeed expected to trigger the economic growth.

Therefore, the development of government capacity to manage the procurement is a mandatory prerequisite for the fulfillment of the effectiveness and efficiency of national/regional budget spending. The development of government capacity in the context of human resources development owned by organizations is needed to provide optimal results. Human resources involved in the procurement of government goods and services (PBJP) are the budget user, proxy of budget user, the commitment maker officials, procurement services unit, procurement officers, and procurement result examination officer. Human resources owned by an organization that plays a big part in procurement process especially in selecting the vendors is the members of Procurement Service Unit (PSU).

According to Ivancevich, Gibson, and Donelly (2012: 372), performance of employees refers to the degree of success in implementing the tasks and the ability to achieve the goals. Furthermore Shermerhorn, Hunt and Osborn (2011: 124) consider the performance as the quality of the achievement of the tasks, whether committed by individuals, groups or companies. There are several measures of the performance of employees, according to Gomes (2003: 142) which can be used as indicators of employee performance as follows: quantity of work, quality of work, job knowledge, creativeness, cooperation, dependability, initiative, personal qualities. Meanwhile, according to T.R. Mitchell in Sedarmayanti (2009: 51), performance includes several aspects, namely: prom quality of work, promptness, initiative, capability, communication. Then, Ivancevich et.al (2012: 532) suggests eight indicators of employment, namely the quantity of work, quality of work, job knowledge, attendance, initiative, cooperation, dependability, and the need of supervision. Another case with, Desler (2011: 338) which says there are 6 categories used to measure the performance of individual employees, which are quality, quantity, punctuality, effectiveness, independence, and work commitments. Based on some of the concepts that have been described above, employee performance can be defined as the results achieved in implementing the tasks that have been entrusted in order to achieve a goal legally, and in accordance with existing procedures, with the following indicators: quality, quantity, timeliness, effectiveness, and independence.

One of the determinants in improving employee performance is empowerment. As stated by Suwatno Pariansa and Donni Juni Pariansa (2011: 182-183) quoting Rob Brown, empowerment is closely related to professionalism that was originally owned by the individual. Another suggestion from Hirmat R (2001: 46-48) explains that empowerment is basically about giving strength to those who have little or no power (powerless) in order to have the power of self-actualization. Moreover, Adnan M Al Sada (2003: 21) states several models of empowerment: a. Conger and Kanungo's model: processing diagnosis stage, implementing empowerment strategies stage, providing resources through active achievement, representative experience, verbal persuasion and emotional arousal, empowering subordinates stage, and the final stage, the behavioral effects, b. Thomas and Tymon's model: choice, competence, meaningfulness, progress, c. Spreitzer's model: meaning, competency, self-determination, impact. Based on some of the concepts that have been described above, then empowerment is defined as the process of granting autonomy or greater and real authority to the employees in an organization through sharing of relevant information so that they can make decisions and take responsibility for the results to be achieved and have fun and self-satisfaction as experience with the following indicators: sense of meaning, self-determination, impact, choice, and progress.

Morever, other factor that is believed to have an important role to employee performance is self-efficacy. Kreitner and Knicki (2008: 127) say that self-efficacy as a feeling or beliefs about his opportunity to successfully complete a specific task. This is in line with the opinion of Bandura in Lunenburg (2011: 1) which says that self-efficacy is a person's belief that he can successfully perform specific tasks. Furthermore, Gibson (2012: 159) says that self-efficacy has three dimensions which are size, strength, and generality.

Besides empowerment and self-efficacy, the performance is also affected by the condition of job satisfaction that is driven by a strong motivation. According to Oshagbemi (2013:1), job satisfaction is about how a person with his work. The same explanation about the job satisfaction

is delivered by Colquitt (2009: 105) who states that job satisfaction is a fun emotional expression derived from an assessment of a job or an experience gained in work or in other words an expression of how an employee feels and thinks about his job. According to Luthan (2011: 142-143) that there are a number of factors that affect job satisfaction, namely wage or salary, the work itself, opportunities, supervision, co-worker, and working conditions. Meanwhile, as quoted McKena, Hodgetts (2006: 297) identifies six factors that determine the causes of job satisfaction, namely: wages and benefits, promotion, job, leadership, working groups, working conditions. Based on some of the concepts that have been described above, job satisfaction can be defined as an emotional feeling someone to work with indicators: wages or salaries, promotion, supervision, co-workers, working conditions.

This study aims to identify and assess the direct effect of: (1) Empowerment of employee performance; (2) self-efficacy to employee performance; (3) Job satisfaction to employee performance; (4) Empowerment of job satisfaction; (5) Self efficacy to job satisfaction; (6) Empowerment of self-efficacy. This study is expected to be useful, (1) theoretically to enrich the science in the field of human resource management, more specifically on empowerment, self-efficacy, job satisfaction, and employee performance and (2) practically to provide advice and input to: (a) For the academics, that the results of this study are expected to provide empirical evidence that can be used as additional references that enrich knowledge in the field of human resource management; (b) For the stakeholders, that the results of this study are expected to provide useful input in decision-making and policy-making related to empowerment, self-efficacy, job satisfaction, and employee performance at the procuring entity in the Ministry of Finance; (c) For the practitioner, as a reference in an effort to develop the science of human resources in the real world to achieve efficiency and effectiveness in the procurement of goods / services.

METHOD

This research was conducted in Ministry of Finance in October 2015 to October 2016 with PSU members as the object of this research. This is a quantitative research, using surveys and path analysis method. This research analyzes the direct influence of: (1) empowerment towards job performance; (2) self-efficacy towards job performance; (3) job satisfaction towards job performance; (4) empowerment towards job satisfaction; (5) self-efficacy towards job satisfaction; (6) empowerment towards self-efficacy. Procuring unit officers (members of Procurement Service Unit) in Ministry of Finance were taken as population in this research, totaling 262 persons in which 158 person were taken as research samples by using Slovin formula.

Questionnaires were used as research instrument to support its variable data. This research used descriptive and inferential data analysis techniques. To test the hypothesis of the study, test requirements analysis was used, namely estimation error normality test, significance test and regression linearity test and path analysis.

RESULT AND DISCUSSION

1. Result Description

Descriptive analysis shows that (1) variable employee performance has average (mean) of 101.93; median of 102; mode of 101; standard error of 1.549; standard deviation of 3.78; variance (sample variance) of 14.3; data range (range) of 20; minimum score of 100 and maximum score

of 120; (2) variable empowerment has average (mean) of 110.42; standard error of 1.268; median of 111; mode of 111; standard deviation of 4.35; variance (sample variance) of 18.9; data range (range) of 26; minimum score of 86 and maximum score of 112; (3) self-efficacy variable has average (mean) of 119.16; standard error of 1.476; median of 119; mode of 119; standard deviation of 4.27; variance (sample variance) of 18.24; data range (range) of 22; minimum score of 99 and maximum score of 121; (4) the variable of job satisfaction has average (mean) of 111.37; standard error of 1.607; median of 111; mode of 112; standard deviation of 4.01; variance (sample variance) of 16.08; data range (range) of 19; minimum score of 111 and maximum score of 130.

No.	Measures	Y	X1	X2	X3
1.	Mean	101,93	110,42	119,16	111,37
2.	Standard Error	1,549	1,268	1,476	1,607
3.	Median	102	111	119	111
4.	Mode	101	111	119	112
5.	Standard Deviation	3,78	4,35	4,27	4,01
6.	Sample Variance	14,3	18,9	18,24	16,08
7.	Range	20	26	22	19
8.	Minimum	100	86	99	111
9.	Maximum	120	112	121	130
10.	Sum	17596	16105	17446	18827
11.	Count	158	158	158	158

Table: Descriptive Statistics

Source: Output from Generating Data

2. Analysis Requirement Test

Statistical parametric is used with an assumption that the data used by each research variable that will be analyzed form a normal distribution. Requirement to be met in the path analysis is that the sample comes from a population that is normally distributed, and the relationship between the variables in the model should be significant and linear. Therefore, before testing the model, the test is conducted prior to the three requirements that apply in the analysis of the pathway which are Normality Test Error Estimates and Significance Tests and Linearity Regression

a. Error Estimates Normality Test

Error estimates normality test results show that (1) the distribution of employee performance data on empowerment comes from population with normal distribution, it is shown from the calculation that the value Lstatistics= $0.061 \le \text{Ltable}$ (n = 158; $\alpha = 0.05$) 0.07; (2) the distribution of data on employee performance self-efficacy comes from population with normal distribution, it is shown from the calculation that Lstatistic = $0.0596 \le \text{Ltable}$ (n = 158; $\alpha = 0.05$) 0.07; (3) the distribution of employee performance data on job satisfaction comes from

population with normal distribution, it is shown from the calculation that the value Lstatistic = $0.0650 \le \text{Ltable}$ (n = 158; $\alpha = 0.05$) 0,07; (4) the distribution of job satisfaction data on empowerment comes from populations with normal distribution, it is shown from the calculation that Lstatistic = $0.0569 \le \text{Ltable}$ (n = 158; $\alpha = 0.05$) by 0.07; (5) the distribution of job satisfaction data on self-efficacy comes from population with normal distribution, it is shown from the calculation that Lstatistic value = $0.0479 \le \text{Ltable}$ (n = 158; $\alpha = 0.05$) by 0.07 .; (6) the distribution of the data on the empowerment of self-efficacy comes from population with normal distribution, it is shown from the calculation that Lstatistic = $0.0500 \le \text{Ltable}$ value (n = 158; $\alpha = 0.05$) by 0.07 .; (6) the distribution, it is shown from the calculation that Lstatistic= $0.0500 \le \text{Ltable}$ value (n = 158; $\alpha = 0.05$) by 0.07.

Error Estimate Regression	n	$\mathbf{L}_{ ext{statistic}}$	$\mathbf{L}_{ ext{table}}$	Result
Y on X ₁	158	0,0610	0,07	Normally distributed
Y on X ₂	158	0,0596	0,07	Normally distributed
Y on X ₃	158	0,0650	0,07	Normally distributed
X_3 on X_1	158	0,0569	0,07	Normally distributed
X_3 on X_2	158	0,0479	0,07	Normally distributed
X_2 on X_1	158	0,0500	0,07	Normally distributed

Table: Perstatistican Normality Test Error Estimates Results Summary

Source: Generated from Data Error Estimated Regression

b. Significance Tests and Linearity Regression

Significance test results show that (1) the simple linear regression model of employee performance on empowerment is Y = 90.75 + 0.20X1 with Fstatistic= 8.92 > Ftable= 3.90 at $\alpha = 0.05$. Because Fstatistic > Ftable then he regression is significant; (2) the simple linear regression model employee performance on self-efficacy is Y = 89.79 + 0.20X2 with Fstatistic = 7.99 > Ftable = 3.90 at $\alpha = 0.05$. Because Fstatistic > Ftable then it is a significant regression; (3) The simple linear regression model employee performance on the job satisfaction is Y = 81.50 + 0.25X3 with Fstatistic = 11.86 > Ftable= 3.90 at $\alpha = 0.05$. Because Fstatistic > Ftable then it is a very significant regression; (4) The simple linear regression model of job satisfaction on empowerment is X3 = 98.72 + 0.20X1 with Fstatistic = 7.73 > Ftable value = 3.90 at $\alpha = 0.05$. Because Fstatistic > Ftable then the regression is significant; (5) The simple linear regression model of job satisfaction on self-efficacy is X3 = 99.36 + 0.18X2 with Fstatistic = 5.90 > Ftable = 3.90 at $\alpha = 0.05$. Because Fstatistic > Ftable then regression is significant; (6) the simple linear regression model of self-efficacy on empowerment is X3 = 93.77 + 0.16X2 with F = 4.43 > from F table value = 3.90 at $\alpha = 0.05$. Because Fstatistic > Ftable then regression is significant.

Table: Summary of Significance Test

Regression	Regression Model	Significance Test	
		F _{statistic}	F _{table}

			0.05	0,01	0,001
Y on X ₁	$\hat{Y} = 90,75 + 0,20X_1$	8,92*	3,90	6,80	11,50
Y on X ₂	$\hat{Y} = 89,79 + 0,20X_2$	7,99*	3,90	6,80	11,50
Y on X ₃	$\hat{Y} = 81,50 + 0,25X_3$	11,86*	3,90	6,80	11,50
X_3 on X_1	$X_3 = 98,72 + 0,20X_1$	7,73*	3,90	6,80	11,50
X_3 on X_2	$X_3 = 99,36 + 0,18X_2$	5,90*	3,90	6,80	11,50
X_2 on X_1	$X_2 = 93,77 + 0,16X1$	4,43*	3,90	6,80	11,50

Source: Output from Significance Test

Regression linearity test results show that (1) the simple linear regression model employee performance on empowerment is Y = 90.75 + 0.20X1. From the linearity test it is obtained that Fstatistic=0.798 \leq Ftable=1.68 at α = 0.05. Because Fstatistic \leq Ftable then regression of Y on X1 is linear; (2) The simple linear regression model employee performance on self-efficacy is Y =89.79 + 0,20X2. From the linearity test it is obtained that Fstatistic=1.29 \leq Ftable=1.69 at α = 0.05. Because Fstatistic \leq Ftable then regression Y on X2 is linear; (3) The simple linear regression model employee performance on the job satisfaction is Y = 81.50 + 0.25X3. From the linearity test it is obtained that Fstatistic=0.58 \leq Ftable=1.73 at α = 0.05. Because Fstatistic \leq Ftable then regression of Y on X3 is linear; (4) The simple linear regression model of job satisfaction on empowerment is X3 = 98.72 + 0.20X1. From the linearity test it is obtained that Fstatistic= $1.51 \leq$ Ftable=1.68 at $\alpha = 0.05$. Because Fstatistic \leq Ftable, then the regression of X1 on X3 is linear; (5) The simple linear regression model of job satisfaction on self-efficacy is X3 =99.36 + 0,18X2. From the linearity test it is obtained that Fstatistic= $1.4 \le$ Ftable=1.69 at $\alpha = 0.05$. Because Fstatistic \leq Ftable then regression of X2 on X3 is linear; (6) the simple linear regression model of self-efficacy on empowerment is X3 = 93.77 + 0.16X2. From the linearity test it is obtained that Fstatistic=0.63 \leq Ftable=1.68 at α = 0.05. Because Fstatistic \leq Ftable then regression of X1 on X2 is linear.

Regression	Regression Model	Linearity Test			
		F _{statistic}	F _{table}		
			0.05	0,01	0,001
Y on X ₁	$\hat{Y} = 90,75 + 0,20X_1$	0,798 ^{RS}	1,68	2,07	2,59
Y on X ₂	$\hat{Y} = 89,79 + 0,20X_2$	1,29 ^{RS}	1,69	2,09	2,63
Y on X ₃	$\hat{Y} = 81,50 + 0,25X_3$	0,58 ^{RS}	1,73	2,15	2,73
X_3 on X_1	$X_3 = 98,72 + 0,20X_1$	1,51 ^{RS}	1,68	2,07	2,59
X_3 on X_2	$X_3 = 99,36 + 0,18X_2$	1,4 ^{RS}	1,69	2,09	2,63
X_2 on X_1	$_{X2} = 93,77 + 0,16X1$	0,63 ^{RS}	1,68	2,07	2,59

Table: Summary of Linearity Regression Test Results

Source: Output from Linearity Regression Test

3. Hypothesis Test

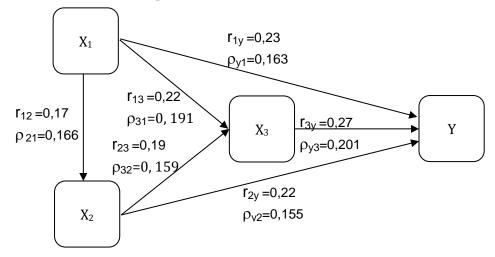
The results show as follows: (1) the hypothesis testing on empowerment influence towards job performance has resulted path coefficient P_{y1} as 0.163 and $t_{statistic}$ is greater than t_{table} (2.095 < 1.65) which means that empowerment has positive direct influence towards job performance; (2) the hypothesis testing on self-efficacy influence towards job performance has resulted path coefficient P_{y2} as 0.155 and $t_{statistic}$ is greater than t_{table} (2.01 > 1.65) which means that self-efficacy has positive direct influence towards job performance; (3) the hypothesis testing on job satisfaction influence towards job performance has resulted path coefficient P_{v3} as 0.201 and $t_{\text{statistic}}$ is greater than t_{table} (2.57 > 1.65) which means that job satisfaction has positive direct influence towards job performance. Moreover, (4) the hypothesis testing on empowerment influence towards job satisfaction has resulted path coefficient P_{31} as 0.191 and t_{statistic} is greater than t_{table} (2.43 > 1.65) which means that empowerment has positive direct influence towards job satisfaction; (5) the hypothesis testing on self-efficacy towards job satisfaction has resulted path coefficient P_{32} as 0.159 and $t_{\text{statistic}}$ is greater than t_{table} (2.03 > 1.65) which means that self-efficacy has positive direct influence towards job satisfaction. The last, (6) the hypothesis testing on empowerment towards self-efficacy has resulted path coefficient P_{21} as 0.166 and t_{statistic} is greater than t_{table} (2.11 > 1.65) which means that empowerment has positive direct influence towards selfefficacy.

No.	Direct Influence	Path Coefficient	dk	t _{statistic}	t _{table}	
					α=0,05	α=0,01
1	X_1 towards Y	0,163	158	2,095	1,65	2,35
2	X_2 towards Y	0,155	158	2,01	1,65	2,35
3	X_3 towards Y	0,201	158	2,57	1,65	2,35
4	X_1 towards X_3	0,191	158	2,43	1,65	2,35
5	X_2 towards X_3	0,159	158	2,03	1,65	2,35
6	X_1 towards X_2	0,166	158	2,11	1,65	2,35

Table: Summary of Hypothesis Test Results

Source: Output from Hypothesis Test

Figure: Structural Relationships Between Variables Model



4. Analysis

Based on the results obtained after performing the calculations and tests to answer the hypothesis, then an explanation is described as follows:

a. Empowerment has positive direct influence towards job performance

The hypothesis testing on empowerment influence towards job performance has resulted path coefficient P_{y1} as 0.163 and $t_{statistic}$ is greater than t_{table} (2.095 < 1.65) which means that empowerment has positive direct influence towards job performance. The result of this study is consistent with the theory stated by Wibowo (2009: 117) that: empowerment increases confidence in doing something, which has not previously been believed possible to be carried out by employee in the organization. Empowerment will improve the performance of organizations and individuals can carry out their talents fully. Likewise the opinion of Riniwati (2011: 11) which states that the empowerment managers and the top-level managers to lower level managers will largely determine passion or impulse to actualize themselves, to have achievement, and to use the authority to effectively utilize the capabilities of human resources optimally which will ultimately affect the performance in achieving organizational goals. This is reinforced by the results of research conducted by Ozgur Devrim Yilmaz (2015: 34-46) which concludes that psychological empowerment is positively correlated with employee performance and employee performance is largely influenced by self-determination and empowerment dimension and impact of research conducted by Taktaz Beazad (2012: 19-26) in which the study concludes that the empowerment variables have contributed dominantly and directly in affecting the performance. From the description above theory and based on empirical tests performed in this study, it proves that empowerment has positive influence on the employee performance.

b. Self-efficacy has positive direct influence towards job performance

The hypothesis testing on self-efficacy influence towards job performance has resulted path coefficient P_{y2} as 0.155 and $t_{statistic}$ is greater than t_{table} (2.01 > 1.65) which means that self-efficacy has positive direct influence towards job performance. The result of this study is consistent with the theory stated by Ivancevich and Konopaske (2013: 222), which explains that a person who has a high efficacy, would be inclined to believe that he would do well in work and tasks that are given, and this is supported by Bandura in Mathisen and Bronnick (2009: 21-29) that states self-efficacy is best obtained by combining the development of knowledge in the rules and strategies on real interest in everyone while being confident that they could use the rules and strategy well. These theories are in line with research conducted by Chei Ming Lan (2012: 387-391) who states in his research that there is a role of self-efficacy on employee performance in customer relation of automobile company in Taipei and research conducted by Timothy A. Judge (2007: 107 -127) that estimates that the unique contribution of self-efficacy for work is related to where the self-efficacy works. Therefore, based on the description of the theory above and empirical tests performance.

c. Job satisfaction has positive direct influence towards job performance

The hypothesis testing on job satisfaction influence towards job performance has resulted path coefficient P_{y3} as 0.201 and $t_{statistic}$ is greater than t_{table} (2.57 > 1.65) which means that job satisfaction has positive direct influence towards job performance. The result is consistent with the theory stated by a psychologist named Frederick Herzberg in SP Robbins and Judge (2015: 130) which states that employees who are intrinsically motivated will please works that allow them to use their creativity and inovation. Moreover, the relationship between job satisfaction and performance is reinforced by the view expressed by Robbins and Judge (2015: 53) which states that organizations that have employees who are more satisfied tend to be more effective compared to organizations that have employees who are not satisfied. The theory is in line with research conducted by Amilia prasanga (2012: 49-57), which proves that there is sufficient positive relationship between job satisfaction and job performance of the sailors in the Rapid Action Boat Squadron in the Sri Lanka Navy and research conducted by Timothy A. Judge (2001: 376-407) which demonstrates an association between job performance and job satisfaction. Therefore, based on the description of the theory above and empirical tests performance. d. Empowerment has positive direct influence towards job satisfaction

The hypothesis testing on empowerment influence towards job satisfaction has resulted path coefficient P_{31} as 0.191 and $t_{\text{statistic}}$ is greater than t_{table} (2.43 > 1.65) which means that empowerment has positive direct influence towards job satisfaction. The result of this study is consistent with the theory stated by Thomas and Velthouse and Seibert in Jian-Liang and Hai-Zhen (2012: 30) where Thomas and Velthouse define psychological empowerment as four cognition which reflect employee orientation for job roles which consists of meaning, competency, self-determination, and impact, while Seibert suggests that psychological empowerment is positively related to job satisfaction and negatively related to tension and employee turnover intensity. This is in line with research conducted by Li Fen Tseng Lin (2013: 21-29) that concludes the higher the psychological empowerment of identity for executives campus security from private university in Taiwan, the higher the work satisfaction will be. Similarly, research conducted by Kaid Abdullah Al Swidi (2012: 130-150) states that the higher the result of psychological empowerment which is owned by the employees, the higher the satisfaction of which is owned by each employee on Yemeni Islamic Banks will be. Therefore, based on the description of the theory above and empirical tests performed in this study, it proves that empowerment has positive influence on job satisfaction.

e. Self-efficacy has positive direct influence towards job satisfaction

The hypothesis testing on self-efficacy towards job satisfaction has resulted path coefficient P_{32} as 0.159 and $t_{\text{statistic}}$ is greater than t_{table} (2.03 > 1.65) which means that self-efficacy has positive direct influence towards job satisfaction. The result of this study is consistent with the theory stated by Albert Bandura in Tara Helena Lam (2012: 15) which states that self-efficacy is a belief that gives confidence that someone is able to do a task or a job with a certain level of performance and thus gives effect to things related to life, related to job satisfaction. Employees who have a high self-efficacy can result in high levels of job satisfaction as well. It is supported by the result of research conducted by Mustafa Sure (2012: 370-378) on the survey towards Certified Public Accountants, which concludes that there is a significant relationship between self-efficacy and job satisfaction and research conducted by Esther T. Canrinus (2012: 115-132) in 1,214 Dutch teachers working in secondary education addressed that there is a relationship between self-efficacy and job satisfaction which plays a key that influences role in the relationship between indicators.

f. Empowerment has positive direct influence towards self-efficacy

The hypothesis testing on empowerment towards self-efficacy has resulted path coefficient P_{21} as 0.166 and $t_{\text{statistic}}$ is greater than t_{table} (2.11 > 1.65) which means that empowerment has positive direct influence towards self-efficacy. The result of this study is consistent with the theory stated by Schermerhorn (2011: 289) which defines that empowerment is a process whereby managers can help others to obtain and use the power needed to make the decisions that affect them and their work, while Newstrom (2011: 195) defines empowerment as a process that gives greater autonomy to employees through the sharing of relevant information and providing control over the factors that affect job performance. From both definitions, it seems that the empowerment of self-efficacy directly influences someone. It is also supported by the result of research conducted by Marzieh Moattari (2012: 1), which reveals that a combination of individuals and group empowerement can enhance self-efficacy, quality of life and clinical signs for patients in the hemodialysis process and research conducted by Sunu Widianto (2012: 2) who argues that the result of empowerment behaviors has positive effect on self-efficacy, then it is positively related to individual performance.

CONCLUSION

Based on the analysis carried out in the previous section, the findings in this study are as follows: (1) the empowerment of a positive direct effect on employee performance. This means that an increase in the empowerment affects employee performance improvement as members in Procurement Services Unit (ULP) in the Ministry of Finance; (2) self-efficacy has a positive direct effect on employee performance which means an increase in self-efficacy affects employee performance improvement as members in Procurement Services Unit (ULP) in the Ministry of Finance; (3) job satisfaction has a positive direct effect on employee performance. This means an increase in job satisfaction affects employee performance improvement as members in Procurement Services Unit (ULP) in the Ministry of Finance; (4) empowering has a direct positive effect on job satisfaction which means an increase in empowerment affect an increase in job satisfaction of members in Procurement Services Unit (ULP) in the Ministry of Finance; (5) self-efficacy has a positive direct effect on job satisfaction which means that an increase in selfefficacy affects an increase in job satisfaction of members in Procurement Services Unit (ULP) in the Ministry of Finance; (6) the empowerment has a positive direct effect on self-efficacy which means that an increase in empowerment affects an increase in self-efficacy of members in Procurement Services Unit (ULP) in the Ministry of Finance.

The results of this study supports the science and theories of the experts and the results of previous studies that empowerment, self-efficacy and job satisfaction have a positive direct effect on employees performance.

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