

Annual Report 2002-2003



Mission

The Association of College and Research Libraries (ACRL) enhances the effectiveness of academic and research librarians to advance learning, teaching, and research in higher education.

Message from the President

Helen H. Spalding

ACRL's 64th President

What a special privilege to serve as ACRL President during such a dynamic and productive year for ACRL. I want to thank the members, the Board, and the staff, whose collaboration and hard work resulted in such remarkable accomplishments! The theme for the 2002–03 presidential year, "New Realities, New Relationships," acknowledged the changing nature of the environment in which we



work, and the new relationships and partnerships that these changes inspire us to create. Facets of the theme were addressed through many ACRL initiatives and achievements, including the following:

- monthly C&RL News columns contributed by members;
- section programming, particularly at the ALA Annual Conference in Toronto:
- providing more visibility for the value of academic and research libraries and librarians through increased media coverage; presenting at events, such as the American Association for Higher Education; and the Academic and Research Library Campaign (toolkits and manuals are now available through the ACRL Web site for use by members in designing strategic marketing plans for their own libraries);
- breaking attendance records, setting the record for most first-time attendees and most scholarship awardees, and providing unusually rich programs at this year's National Conference in Charlotte, North Carolina;
- funding six ALA Spectrum Scholarships and establishing the ACRL/E. J. Josey Spectrum Scholar Mentor Program;
- responding to member requests for a greater range of professional development opportunities by partnering with the TLT Group to offer a three-part online seminar series on information literacy and launching ACRL's first online seminar, "All Users Are Local: Bringing the Library Next Door to the Campus Worldwide;"
- creating a video to be used as a recruitment tool that showcases diverse librarians speaking passionately about the exciting and challenging work that academic and research librarians do;
- strengthening cross-border relationships with the Canadian Association of College and University Librarians and with the Mexican Consejo Nacional para Asuntos Bibliotecarios de las Instituciones de Educación Superior;
- addressing scholarly communication cost and fair use issues with the media and higher education leaders; and
- establishing new electronic lists, one for those interested in scholarly communication issues, and one for those interested in marketing and advocacy for academic and research libraries.

Message from the President

Through the dedication and commitment of ACRL members and staff, the association has been able to achieve success and empower us to more effectively facilitate learning, teaching, and research in our campus communities.

ACRL Sponsorships for 2003

ACRL expresses its sincere appreciation to the following sponsors for their generous donations to the various programs and events we have offered throughout the year. With your corporate support, we were able to provide dynamic, high-quality programs for ACRL's members.

Colleagues

Summa Cum Laude

Blackwell's Book Services
Chemical Abstracts Service
Docutek Information Systems Inc.
EBSCO Information Services
Elsevier Science Inc.
Gale Group (Thomson)
ProQuest

Magna Cum Laude

Endeavor Information Systems Swets Blackwell YBP Library Services

Cum Laude

Thomson/ISI

3M
Antiquarian Booksellers Association of America
Aux Amateurs de Livres
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Message from the Vice-President

Tyrone H. Cannon

Vice-President/President-Elect

It was an honor to be elected ACRL's vice-president/president-elect in May 2002. I enjoyed meeting many of you during the year as I traveled to Atlanta, Philadelphia, Charlotte, and Toronto. The vice-presidential year is an exciting, challenging, and busy one, but the rewards of serving the association in this capacity are countless. My primary focus this past year was on developing the theme



for 2002-03 and recruiting volunteers to serve on ACRL committees and task forces.

I chose "Partnerships and Connections: The Learning Community as Knowledge Builders" as the theme for my presidential year because I believe strongly in the academic and research library's teaching role. I wanted a theme that would underscore the teaching that academic and research librarians engage in to ensure that graduates are able to find and critically evaluate information and become excited about lifelong learning. I wanted a theme that would underscore the necessary partnerships that we need on our campuses to accomplish this important goal, explore ways to establish them, and salute those already in place.

Cochairs of the President's Program Planning Committee, Herman L. Totten (University of North Texas) and Julie Alexander (University of Texas-Arlington), are working with the committee on an excellent program for the 2004 ALA Annual Conference in Orlando, Monday, June 28, 2004, and ACRL sections are planning a diverse array of timely programs that will capture your interest. At the upcoming ALA Midwinter Meeting in San Diego, the President's Program Committee will host a discussion forum, "Partnerships and Connections Come Alive!," January 12, 2004, from 9:30 to 11 a.m. Patricia Senn Breivik will talk about the new joint academic/public library at San Jose State University, Ilene Rockman will discuss the new partnership with Educational Testing Service and major universities to assess the skills 21st-century students need to function in an information society, and David Lewis of Indiana University at Purdue will highlight the library's role in the university's first-year experience program.

The Nominations Committee, chaired by Albie Johnson (Wheelock College), presented a strong slate of candidates for ACRL vice-president/president-elect on the 2004 ballot: Camila Alire (University of New Mexico) and Charles Kratz (University of Scranton).

Kathleen Carney (Boston College) chaired the Appointments Committee and coordinated 118 appointments to ACRL committees, which included 30 reappointments, 15 new members, 19 interns moving to member slots, and 53 interns.

I had the pleasure of speaking at the Wisconsin Association of Academic Librarians Conference.

Message from the Vice-President

ACRL launched a comprehensive strategic planning initiative this year with data collection as the initial focus. ACRL conducted focus groups at the ACRL National Conference in Charlotte, held leadership and open sessions at the Annual Conference in Toronto, and conducted telephone interviews with members, nonmembers, ALA-only members, inactive members of ACRL, and new members of ACRL.

ACRL 2003 Annual Conference Programs—Toronto

- ACRL/CACUL Joint Presidents' Program—New Realities, New Relationships Across Borders
- AAMES—International Cooperation in Building Visual and Print Collections: Creating Metadata and Broadening of Information Services
- ANSS—Oral Tradition, Copyright, and the Internet: Aboriginal Canada in the 21st Century
- ARTS—Canadian Cinema: Hollywood of the North
- @ your library—Survival in Academe: Marketing @ your library Workshop
- CLS—Casting Our Nets or Ice Fishing? Recruiting Future College Librarians
- CJCLS—How Are We Doing? Assessing Library Services
- DLS—Crossing Our Own Borders: Partnering with Faculty and Instructional Designers in the Online Environment
- EBSS—What's Trump? Making Decisions About Professionalism and Ethics in a New Century
- IS—Information Literacy in Higher Education: International Perspectives
- LES—Canadian English Literature: A User's Guide
- LPSS—Crossing New Borders: The Impact of Globalization on Information Sources
- Racial and Ethnic Diversity—Diversity Strategic Plans for Libraries
- RBMS—True North: A Canadian Approach to National Book History: The History of the Book in Canada
- STS—Partners in Science: An Exploration of a Scientist-Librarian Relationship
- Status of Academic Librarianship—Status of Academic Librarians in the 21st Century
- ULS—The Great Debate: The Library as Place
- WESS—Across the Pond: New Research Library Networks in Europe and Across the Atlantic

Letter from the Executive Director

Mary Ellen K. Davis

Executive Director

Despite a climate of budget cuts and uncertainty in the higher education environment, ACRL members significantly enriched the ACRL community by developing new tools to assist in advocacy efforts, publishing research in ACRL journals and books, developing new guidelines, responding to proposed governmental changes affecting information resources, sharing ideas with colleagues



at ACRL's numerous events, and participating in focus groups and surveys to share their vision for ACRL.

In 2003 ACRL members set a new attendance record at ACRL's National Conference in Charlotte, April 10–13, an indication of the high value they place on continual learning. ACRL's flagship event offered a variety of sessions from the visionary to the nitty-gritty to help academic and research librarians make more effective contributions to the research and educational mission of their institutions.

ACRL expanded its professional development opportunities in 2003 by offering its inaugural online courses. Our first course on developing a plan to support distance learning was offered in the fall, and ACRL partnered with TLT Group to offer additional online courses in information literacy. New Webcasts from the National Conference were also developed so that learning can be brought to the desktop for those short on time and travel funding. ACRL offered more workshops and preconferences at the ALA conferences in order to provide time for learning as well as business.

ACRL successfully launched the Academic and Research Library @ your library campaign in April 2003. This campaign provides tools and key messages, developed through consumer research, to help librarians become better advocates for libraries and librarians. Toolkits and sample materials are available on the ACRL Web site.

I encourage you to customize these materials for use on your campuses, in your communities, with your funders, with your trustees, and in presentations at non-library conferences. Together we can raise the awareness of the value of librarians and libraries.

Please take a moment to review the "Meet the Staff" section on pages 752–755. By the end of 2003, ACRL had filled its remaining four vacancies. Please join me in welcoming David Connolly, Benjamin Hawk, Tory Edwards, and Megan Bielefeld. Our excellent staff is here for you, and we look forward to working with you.

A special thanks to ACRL's many corporate colleagues who have so generously supported ACRL's programs and services this year. Their continued support allows ACRL to enhance its services, which, in turn, enhances the ability of ACRL's members to provide the highest-quality services to their campus communities. Thanks, also, to the many

Friends of ACRL. Their donations this year provided additional scholarships to the National Conference.

Working together, ACRL members can forge new partnerships, communicate the value of librarians and libraries to our constituencies, share ideas and enhance our learning, and make ACRL the association of choice for academic and research librarians.

Services and Programs

ACRL continued to address the needs of academic and research librarians, providing its varied menu of high-quality services and programs and introducing several new ones.

New collaborations have been developed within ALA, with other higher education groups, and across borders with Canadian and Mexican colleagues. Greater visibility for the value of what we do has been achieved through increased media coverage and the development of the Academic and Research Library Campaign materials.

ACRL worked closely with ALA's Public Information Office and 3M to develop and implement the Academic and Research Library @ your library campaign, to better communicate the value of academic and research librarians and libraries to higher education and society.

ACRL staff and leaders are frequently contacted for referrals, information on faculty status and ACRL standards and guidelines, information regarding technological advances, buildings, library systems in use, and information literacy.

Academic and Research Library @ your library campaign

As part of @ your library, the Campaign for America's Libraries, ACRL and ALA partnered to create a national marketing effort. The Academic and Research Library Campaign was developed to heighten awareness and sup-

port of academic and research libraries and to attract more quality candidates to the profession. The campaign was launched dur-

Key messages

- College and research libraries are an essential part of the learning community.
- College and research libraries connect you with a world of knowledge.
- College and research libraries are investing in the future, while preserving the past.

ing ACRL's 11th National Conference in Charlotte in April, which coincided with National Library Week. Members of ACRL's @ your library task force, along with 40 academic and research librarians who participated in a strategic planning and marketing session hosted by 3M Library Systems (a founding partner of the Campaigns for America's Libraries), were integral to the planning and implementation of the campaign. As part of the campaign, the @ your library Toolkit for Academic and Research Libraries was developed

and made available online and in print. The toolkit includes creative strategies, practical ideas, case studies and profiles, customizable press materials, and more. Downloadable graphics from the @ your library campaign have also been made available for use in developing your library's marketing campaign. The success of these initiatives led the ACRL Board to establish a standing Committee on Marketing Academic and Research Libraries.

Advocacy and government relations

To address growing concerns about recruitment to the profession, ACRL created a joint task force in 2002 with the Association of Research Libraries to look at recruitment issues. The goal of this task force is to develop fresh strategies for recruiting and advancing a new generation of talent for the profession of academic librarianship to succeed in the 21st century. This year the task force worked on creating a recruitment video, which will be available at the end of 2003.

To advocate for academic library issues in the public policy arena, ACRL adopted the 2002-2003 Legislative Agenda, which focused on several legislative and public policy areas that affect academic libraries. One major focus of the library community throughout this year has been reauthorization of and appropriations for the Library Services and Technology Act (LSTA). On September 25, President Bush signed into law HR 13, the Museum and Library Services Act of 2003. This law funds library programs, including LSTA. The library community continues to advocate for funding of LSTA at the newly authorized level of \$232 million.

In response to a series of letters sent to college presidents last year from representatives of the recording industry, the leaders of six major higher-education organizations, and the Electronic Privacy Information Council, respectively, on the subject of file-sharing over computer networks, ACRL sent a letter to all academic library directors encouraging them to advise campus administrators on copyright to ensure that policies related to file-sharing allow for usage that is not in violation of copyright law and uphold fair use.

ACRL used a variety of strategies to respond to these and many other issues, including the broadcast of Action Alerts over Legnet, ACRL's Legislative Network electronic list, which includes representatives from each ACRL chapter. The members of the network forward relevant legislative messages and calls for action to their chapter members, who can consult the ACRL Washington Watch Web page where materials about the Legislative Agenda issues are maintained. This Web page also keeps the academic community informed of legislative issues that affect their libraries. Another advocacy service that ACRL offers to its members is the ACRL Legislative Update. Designed to keep members up-to-date about the status of legislation and other public policy issues that affect academic libraries, updates are available to ACRL members as a free subscription e-mail newsletter.

ACRL Award Winners 2003

- Academic/Research Librarian of the Year (Donor: *YBP Library Services*) Ross Atkinson, Cornell University
- Hugh C. Atkinson Memorial Award (Donor: ACRL, ALCTS, LAMA, LITA) Wendy Pradt Lougee, University of Minnesota
- Doctoral Dissertation Fellowship (Donor: Thomson ISI) Yungrang Laura Cheng, Indiana University, Bloomington, for "Thoughts, Feelings, and Actions: Quantitative Comparisons of Interactions and Relationships among Three Factors in College Students' Information Seeking"
- Excellence in Academic Libraries (Donor: Blackwell's Book Services) City College of San Francisco Baruch College, City University of New York Loyola University, New Orleans
- Samuel Lazerow Fellowship (Donor: Thomson ISI) Katharine T. Farrell, Princeton University, and Marc Truitt, University of Notre Dame for "Proposal to Develop Standards for Acquisitions Data in Integrated Library Systems"
- K. G. Saur Award for Best Article in *C&RL* (Donor: *R. R. Bowker/K. G. Saur Publishing*) Lila Faulkner and Karla Hahn, University of Maryland, for "Evaluative Usage-Based Metrics for the Selection of E-Journals"
- CJCLS Awards (Donor: EBSCO Information Services) Learning Resources/Library Program Award: Baton Rouge Community College

Learning Resources/Leadership Award: Mary Carr, Spokane Community College

■ EBSS Distinguished Education and Behavior Sciences Librarian: Ilene F. Rockman, California State University Office of the Chancellor

■ IS Awards

Miriam Dudley Award (Donor: Elsevier Science): Loanne Snavely, Pennsylvania State University Innovation Award (Donor: Lexis-Nexis): Instructor College Task Force (Laurie Alexander, Joy Cichewicz, Karen Downing, Lauri Sutch, and Patricia Yocum), University of Michigan-Ann Arbor Publication Award: James K. Elmborg, University of Iowa, for "Teaching at the Desk: Toward a Reference Pedagogy," portal: Libraries and the Academy (2002)

- LPSS/Marta Lange Award (Donor: Congressional Quarterly) Rosemary Allen Little (posthumous), Princeton University
- RBMS/Leab Exhibition Catalogue Awards (Donor: Katharine Kyes and Daniel J. Leab Endowment)

DIVISION 1 (EXPENSIVE): Devices of Wonder: From the World in a Box to Images on a Screen, Getty Research Institute

DIVISION 1 HONORABLE MENTION: Johannes Lebek: The Artist as a Witness of His Time, Stanford University

DIVISION 2 (MODERATELY EXPENSIVE): Sacred Spaces: Building and Remembering Sites of Worship in the Nineteenth Century, College of the Holy Cross

DIVISION 3 (INEXPENSIVE): Victorians, Moderns, Beats: New in the Berg Collection, 1994-2001, New York Public Library

DIVISION 4 (BROCHURES): Virginia Roots Music: Creating and Conserving Tradition, Library of Virginia

DIVISION 4 HONORABLE MENTION: A Love Affair with Line Drawings by Al Hirschfeld, Pierpont Morgan Library.

- Oberly Award for Bibliography in the Agricultural or Natural Sciences (Donor: Eunice Rockwood Oberly Memorial Fund) David G. Frodin, Royal Botanic Gardens, United Kingdom for "Standard Floras of the World"
- WESS/Coutts Nijhoff Grant

(Donor: *Coutts Nijhoff International*): Michael P. Olson, Harvard University

■ WSS Awards

Career Achievement (Donor: *Greenwood Publishing Group*): Ruth H. Dickstein, University of Arizona

Significant Achievement (Donor: *Routledge):* Sherri Barnes, University of California-Santa Barbara

Year in Review

ACRL continued its strong showing at the ALA Legislative Day. To further educate academic librarians on the importance of legislative advocacy and to inform them of the details of specific legislative issues affecting academic libraries, ACRL sponsored a luncheon program attended by 45 academic librarians. At the luncheon, attorney Thomas Susman discussed the effects of September 11 on the current legislative and judicial environment. Claudette Tennant, from the ÅLA Washington Office, spoke about the effect of the USA PATRIOT Act on academic libraries.

A Focus on the Future Task Force collected data in a variety of settings to identify key issues in academic librarianship that the profession needs to address. In November 2002, the task force published the article "Top Issues Facing Academic Libraries: A Report of the Focus on the Future Task Force" in *C&RL News*. A program on these issues was held at the ACRL National Conference in Charlotte.

As part of ACRL's advocacy awareness, ACRL continued placing ads in the *Chronicle of Higher Education*, focusing on the contributions libraries make to the campus learning community.

Awards

Since 1923, the ACRL Awards Program has recognized and honored the professional contributions and achievements of academic libraries and librarians. This special recognition by ACRL enhances the sense of personal

growth and accomplishment of our members, provides our membership with role models, and strengthens the image of our membership in the eyes of employers, leadership, and the academic community as a whole.



In 2003, 24 outstanding individuals and institutions received ACRL awards recognizing their accomplishments. ACRL's top honor, the Academic/Research Librarian of the Year Award was presented to Ross Atkinson, associate university librarian for collections at Cornell University, for his dedication as an outstanding member of the library profession who has made a significant contribution to academic librarianship and library development.

ACRL's Excellence in Academic Libraries Award recognizes the staff of a community college, a college, and a university library for exemplary programs that deliver outstanding services and re-

sources to further the educational mission of their institutions. This year's recipients were the City College of San Francisco; Baruch College, the City University of New York; and Loyola University-New Orleans. The award, sponsored by ACRL and Blackwell's Book Services, includes a presentation ceremony on the campus of each award-winning library.

Chapters

ACRL extends its reach into the local academic library community through the activities of its chapters. Offering opportunities for academic librarians to meet and share experiences in their regions, ACRL chapters sponsored more than 40 programs across the United States, and ACRL officers visited chapters in Eastern New York, Missouri, Utah, Illinois, and Wisconsin as guest speakers.

Sections

Seventeen sections provide members with opportunities to advance the knowledge base of the profession, develop leadership skills, mentor colleagues, and share their expertise and ideas. Sections also develop and maintain standards and guidelines for directing the development and future directions of the profession.

Sections offered 14 stimulating programs and 2 preconferences at the ALA Annual Conference in Toronto in the areas of copyright, metadata, recruitment, assessment, collection management, ethics, information literacy, partnerships, staff, and facilities. At October's Frankfurt Book Fair, five ACRL representatives from Western European Studies Section hosted an exhibit promoting ACRL's products and services, as well as American college and university libraries, at the world's largest trade fair devoted to the book.

	ACRL Membership Statistics				
ACRL Sections	Personal	Organizational	August 2003 total	August 2002 total	%increase or decrease
ACRL	11,259	882	12,174	11,717	+ 3.9%
AAMES	330	49	381	392	- 2.81%
AFAS	235	18	254	252	+ 0.79%
ANSS	429	56	485	503	- 3.58%
ARTS	715	73	789	750	+5.20%
CJCLS	1,040	191	1,235	1,205	+ 2.49%
CLS	2,180	242	2,427	2,269	+ 6.96%
DLS	1,438	70	1,509	1,463	+ 3.14%
EBSS	789	141	930	936	- 0.64%
IS	3,580	338	3,919	3,866	+ 1.37%
LES	548	10	558	540	+ 3.33%
LPSS	513	68	584	565	+ 3.36%
RBMS	1,474	142	1,617	1,596	+ 1.32%
SEES	178	39	219	213	+ 2.82%
STS	1,406	162	1,569	1,561	+ 0.51%
ULS	4,885	250	5,141	5,052	+ 1.76%
WESS	518	43	565	548	+3.10%
WSS	473	47	520	516	+ 0.78%

Section representatives welcomed first-time ACRL national conference attendees at a special orientation in Charlotte, North Carolina. ARTS, Distance Learning Section, and Education and Behavioral Sciences Section (EBSS) redesigned their brochures. The College Libraries Section held virtual meetings in lieu of holding sessions at ALA's Midwinter Meeting. EBSS took a leadership role in responding to the proposed elimination of the ERIC Clearinghouse by the Department of Education. The EBSS "Guidelines for Curriculum Materials Centers" was approved by the Board. Section membership committees staffed the ACRL booth at the ALA Midwinter Meeting in Philadelphia and the ACRL National Conference in Charlotte.

Standards and guidelines

ACRL is the source that the higher education community looks to for standards and guidelines on academic libraries. ACRL promulgates standards and guidelines to help libraries, academic institutions, and accrediting agencies understand the elements of a high-quality library. ACRL has created a total of 29 standards, guidelines, and model statements that are reviewed and updated by the membership on a regular basis. All of ACRL's standards and guidelines are posted on the ACRL Web site (www.ala.org/acrl, click on "Standards and Guidelines.")

Newly approved or revised standards for 2003 include "Characteristics of Programs of Information Literacy that Illustrate Best Practices: A Guideline"; "Guidelines for Curriculum Materials Centers"; "Guidelines for Instruction Programs in Academic Libraries"; and "Guidelines Regarding Thefts in Libraries." A draft was also created of "Standards for Libraries in Higher Education" which, when approved, will replace the standards for college, university, and community, junior, and technical learning resources programs. A Code of Ethics for Special Collections Librarians was approved by the ACRL Board to replace the "Standards for Ethical Conduct for Rare Book, Manuscript, and Special Collections Librarians."

Partnerships and collaborations

ACRL collaborated with the higher education community in a variety of ways to define and illustrate the role of libraries in learning, teaching, and research.

ACRL continued to show a strong presence at the meeting of other higher education associations and at library-focused events. Along with several other academic and research librarians, ACRL President Helen Spalding spoke at the Rally for America's Libraries on the impact of budget cuts on our services and users. Spalding also spoke at the Missouri Library Association Annual Conference, Utah Library Association Annual Conference, the Eastern Illinois University Booth Library rededication, and the Appalachian State University library groundbreaking (along with ACRL Executive Director Mary Ellen Davis).

Davis and Spalding spoke at the American Association for Higher Educa-

tion Provosts Dinner in March on "Changing Realities for Higher Education." The presentation reviewed scholarly communication issues, less access to information, and public policy issues, including PATRIOT Act, PATRIOT Act II, copyright, and fair use.

ACRL President Helen Spalding signed a cross-border agreement, on behalf of ACRL, along with a representative of the Canadian Association of College and University Libraries (CACUL) to reaffirm a mutual commitment between ACRL and CACUL to promote international activities among academic and research librarians and educators. A similar agreement is expected to be signed with the National Council of Higher Education Libraries in Mexico.

Scholarly communication

FY 2003 was the first year of the ACRL Scholarly Communication program. A part-time visiting program officer for scholarly communication was hired and began to work with the Scholarly Communication Committee to implement the work plan as recommended. The effort to develop principles of scholarly communication for ACRL resulted in a document approved by the Board in June 2003 and forms the basis for all ACRL activity in this area.

Significant progress took place in the areas of coalition-building and advocacy. ACRL collaborated with other library associations in the Information Access Alliance to develop a white paper encouraging greater scrutiny of mergers of serial publication publishers in relation to antitrust enforcement; the paper was submitted to the U.S. Department of Justice. Also in collaboration with other library organizations, ACRL commented on the proposed demise of PubScience. In addition, ACRL staff worked closely with its Educational and Behavioral Sciences Section (EBSS) and the ALA Washington Office regarding the ERIC contract.

Programmatically, the ACRL Scholarly Communication Discussion Group has become active and is now supported by an e-mail discussion list that has several hundred participants. The Scholarly Communication Committee continues to work with SPARC to sponsor a forum at each ALA conference and at appropriate venues, such as the ACRL National Conference. The program officer has been invited to speak at several state or regional library associations.

Critical to the program is the development of the scholarly communication toolkit. Work on the toolkit began in the spring, and its structure was vetted by the Scholarly Communication Committee in June.

Information literacy

Recognizing the important educational role libraries play, ACRL continued its work in information literacy. A number of information literacy resources and initiatives were developed this year.

The AASL/ACRL Interdivisional Committee on Information Literacy was created to continue the work of the AASL/ACRL Information Literacy Task Force. The committee will focus on how to prepare K-20 students to be infor-

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mation literate and will provide channels of communication to the respective divisions.

The ACRL Board approved "Characteristics of Programs of Information Literacy that Illustrate Best Practices: A Guideline" and "Guidelines for Instruction Programs in Academic Libraries" in June 2003.

ACRL partnered with TLT Group to offer a three-part online seminar series on the topic of information literacy and developed its own online seminar, "Assessing Student Learning Outcomes."

The criteria developed during 2002's Best Practices in Information Literacy Invitational Conference were incorporated into a preconference, "Best Practices in Information Literacy: Assessing Your Program," offered at the ACRL National Conference in Charlotte.

Requests for the "Information Literacy Competency Standards for Higher Education" continue to come in, with a total of 3,487 standards shipping out in FY03; the standards were also accessed an average of 2,500 times each month on the ACRL Web site. ACRL continues to respond to requests for permission to translate these standards into languages other than English. Currently, the "Information Literacy Competency Standards" are available in Greek and Spanish; translations into German and Chinese are underway.

Professional development

Continuous learning is very important to the ACRL membership. To meet this ongoing need, ACRL offered a diverse slate of professional development activities. During 2002–03, over 3,000 individuals participated in events, including the National Conference, preconferences, workshops, institutes, and e-learning.

Preconferences

ACRL preconferences, held in conjunction with the ALA Annual Conference, continue to provide academic and research librarians with tips, tools, and new ways of thinking. Three preconferences were held in Toronto, with 317 individuals participating:

- 44th Annual Rare Books and Manuscripts Preconference—True/False: Facsimiles, Fakes, Forgeries, and Issues of Authenticity in Special Collections
- Planning Collaborative Spaces in Libraries: An ACRL/CNI Preconference
- Planning Instructional Opportunities for Targeted Populations

National Conference



Charlotte, Hurth Carolina, April 10-13, 2001

In April, ACRL offered its premier professional development event—its 11th National Conference, "Learning to Make a Difference." The conference, chaired by Larry Hardesty (Austin College), attracted more than 3,400 individuals, breaking previous attendance records. Among the records set were those for the most first-time conference attendees (900+) and the

most scholarship awardees (8 students and 64 librarians). Conference attendees were able to

ees were able to choose from more than 250 programs and preconferences. Attendees also had the opportunity to learn about new vendor products and services from the 169 companies that exhibited at 246 10x10 booths and 18 tabletop exhibits. More than 9 out of 10

- "This conference opened my eyes to many issues facing the profession, and gave me lots of information to take back to my library."
- "I think ACRL is one of the best conferences offered academic librarians. The presentations are always of the highest quality, and I always come away from there with great enthusiasm and lots of good ideas."
- "The ACRL National Conference provides excellent opportunities for intellectual stimulation, professional development, and networking with colleagues. The focus on academic and research libraries yields very relevant sessions and speakers."—11th ACRL National Conference attendees

attendees (93.8%) characterized their experience at the 2003 ACRL National Conference as positive. Their major goals in attending were a desire for professional development (83.2%), program content (66.2%), and networking and sharing ideas with colleagues (58.1%). Nearly all respondents (97.9%) would be likely to recommend the ACRL National Conference to a colleague.

ACRL aims to retain the best activities and services from previous conferences and introduce some new activities to better meet member needs. In Charlotte ACRL offered these enhancements:

• @ your library campaign: The academic and research library portion of the campaign was "launched" in Charlotte. A preconference on strategic marketing was offered (all 62 slots sold out), and every National Conference

Workshops @ Midwinter Meeting

Due to their popularity, ACRL offered workshops prior to the ALA Midwinter Meeting for the second time. These workshops continue to be well-received, with a total of 115 individuals attending in Philadelphia:

- Behaviors that Burden the Workplace
- Creating a Continuous Assessment Environment

attendee received the brand new @ your library Toolkit for Academic and Research Libraries.

- first-time attendee orientation session: This session provided an overview of the conference and tips on making the most of both the conference and ACRL membership. Nearly 200 individuals attended the orientation.
- product update and poster sessions: An increased number of both the product update sessions and poster sessions were held in Charlotte.
- *slide show:* Members of the local arrangements committee prepared a photographic slide show of conference events that was shown in the ballroom prior to the closing keynote session.

ACRL's 12th National Conference, "Currents and Convergence: Navigating the Rivers of Change," will be held in Minneapolis, April 7–10, 2005. Camila Alire (University of New Mexico) will chair the conference. Bookmark www.acrl.org/minneapolis!

Immersion programs

To help librarians and institutions develop and implement information literacy programs on their campuses, ACRL's Institute for Information Literacy offered both a regional and national Immersion Program. These four-and-a-half day programs provided two tracks of intensive training and education. Track 1 focused on individual development for librarians interested in en-

- "Immersion was a great learning experience that will allow me to improve my institution, not to mention a significant personal challenge!"
- "Immersion was definitely the best library-related learning experience I ever had!"
- "For IL librarians, this is the best professional development opportunity available, period. Focused, intense, productive, ongoing . . . you can't ask for more."—Immersion participants

hancing or extending their individual instruction skills while Track 2 focused on developing, integrating, or managing institutional and programmatic information literacy programs.

The regional Immersion Program was held at Coe College, July 11–16, 2003. This year, ACRL licensed the Immersion Program to Associated Colleges

of the Midwest (ACM). Forty-seven individuals participated in the program and, for the first time, teaching faculty attended with their librarians. Eighty-two percent of the regional Immersion '03 respondents rated their experience as positive. The national Immersion Program took place at the University of Rhode Island, August 1–6, 2003, with 88 individuals, selected from a competitive applicant pool of 149, participating in the program. Ninety-one percent of the respondents rated their experience at the National Immersion '03 program as positive. The 2004 national Immersion Program will be held at the University of Washington, July 30–August 4, 2004.

Leadership institutes

Another very successful ACRL/Harvard Leadership Institute was held August 3–8, 2003, in Cambridge, Massachusetts. Ninety-seven individuals attended with another eight still on the waiting list. These eight will be offered

early-bird registration for the 2004 program, which has already been scheduled for August 8–13, 2004. When asked to provide a quick characterization of their experience at the institute, 86 percent said it was "very positive," and 14 percent said it was "somewhat positive."

e-learning

ACRL launched its first online seminar, "All Users Are Local: Bringing the Library Next Door to the Campus Worldwide," in November 2002, offering it a total of three times in FY 2003. The seminar provides librarians with the tools they need to develop a program to support distance education at their institutions. A second online seminar, "Assessing Student Learning Outcomes," was developed by ACRL over the summer of 2003 to be offered in the fall. Online seminars feature real-time chat discussions, threaded discussion lists, and 24/7 access to course materials.

In the spring of 2003, ACRL partnered with TLT Group to offer a three-part online seminar series on information literacy. The series includes seminars on best practices, collaboration, and assessment.

ACRL added six new e-learning Webcasts to its catalog in 2003 on topics such as usability testing, scholarly communication, and assessment. The new Webcasts are of programs from ACRL's 2003 National Conference and feature streaming audio synchronized with speakers' PowerPoint presentations and supplemental materials. These sessions offer convenient, affordable professional development opportunities.

Publications

In 2003, ACRL published seven new titles, plus the three volumes of the 2001 academic library statistics. *Choices's Outstanding Academic Titles 1998–2002* was published as a continuation of the previous best-selling compilation from 1992–1997 and the *Proceedings of the ACRL Eleventh National Conference* was published in both print and electronic versions.

ACRL Journals

- Choice—Book review journal of ACRL; 11 issues per year (July/August combined). www.ala.org/acrl/choice/
- College & Research Libraries—Official scholarly journal of ACRL; six bimonthly issues per year. www.ala.org/acrl/, click on "Publications"
- College & Research Libraries News—Official news magazine of ACRL; 11 issues per year (July/August combined). www.acrl.org/c&rlnews
- RBM: A Journal of Rare Books, Manuscripts, and Cultural Heritage—A journal of theory and practice covering all aspects of special collections librarianship; two issues per year. www.ala.org/acrl/, click on "Publications"

Choice

During 2003, Choice launched or began work on several new initiatives while still coping with a continuing economic slowdown that included at least one unanticipated challenge, the RoweCom/divine bankruptcy. This unhappy development reduced Choice revenues by an estimated \$35,000 to \$45,000 as Choice, along with many other scholarly publishers, agreed to grace those libraries which, as former RoweCom/divine customers, had ordered but were unable to pay for Choice materials as a result of RoweCom's bankruptcy. Fortunately, this did not prevent Choice from closing 2003 with a modest surplus.

Meanwhile the editorial program continued apace as Choice published 6,828 new reviews in 2003, its highest output in recent years. Choice also published ten new bibliographic essays and several new special features. Other significant Choice initiatives in 2003 included:

- The addition of a usage statistics module to the Site License Edition of ChoiceReviews.online.
- The continued development of the "Forthcoming Reference" feature on ChoiceReviews.online. In November, the 2003–04 edition of this popular feature became the first to be released simultaneously in print and on CRO.
- The July publication of *Outstanding Academic Titles, 1998–2002*, a five-year compilation of Choice OAT reviews edited by Rebecca A. Bartlett, Choice humanities editor. This clothbound title is now available from ACRL.
- The August 2003 publication of Web VII. This year's Web issue contains reviews of some 602 selected Internet resources, including 37 new sites.

New Monograph Titles for 2002-03

- Standards and Assessment for Academic Libraries: A Workbook, William Neal Nelson and Robert Fernekes
- Recruitment, Retention, and Restructuring: Human Resources in Academic Libraries, Ad Hoc Task Force on Recruitment and Retention Issues, ACRL Personnel Administrators and Staff Development Officers Discussion Group
- First Year Student Library Instruction Programs, CLIP Note #33, Debbie Malone and Carol Videon, compilers
- Learning to Make a Difference, Proceedings of the ACRL 11th National Conference April 10–13, 2003, Charlotte, North Carolina
- Descriptive Cataloging of Ancient, Medieval, Renaissance, and Early Modern Manuscripts, Gregory Pass
- CHOICE's Outstanding Academic Titles, 1998–2002: Reviews of Scholarly Titles that Every Library Should Own, Rebecca A. Bartlett, editor
- The Digital Reference Research Agenda, Publications in Librarianship no. 55,
- R. David Lankes, Scott Nicholson, Abby Goodrum, editors
- ACRL 2001 Academic Library Trends and Statistics (3 volumes), Center for Survey Research, University of Virginia, compiler

This highly popular reference tool is available for sale at the Choice Web site, www.ala.org/acrl/choice.

• The appearance in the September issue of two special features, "Looking Beyond 9/11: A Selection of Choice Reviews" and "The Post-9/11 World: Recent and Forthcoming Titles, 2003-2004."

In addition, during 2003 Choice began formal planning for two ambitious new projects, a wholly new edition of ChoiceReviews.online (known inhouse as CRO2) and Resources for College Libraries (RCL), an electronic product designed as the long-awaited successor to Books for College Libraries. CRO2 is expected to launch in 2005, RCL in 2006 or 2007.

C&RL News

College & Research Libraries News offering practical solutions to common challenges, and reviews of Web



resources. A new bimonthly column, "Job of a Lifetime," was launched in November 2002 to highlight innovative and unusual positions in academic and research librarianship.

C&RI

William Gray Potter successfully completed one year as editor of C&RL. Thirty-one articles were published in the journal, which continues to be the premier journal of scholarly communication in the field of academic librarianship, with an acceptance rate of approximately 35 percent.

RBM

Vol. 3, No. 2 and Vol. 4, No. 1 of RBM: A Journal of Rare Books, Manuscripts, and Cultural Heritage were published. The two issues featured articles and opinion on special collections and the cultural and theoretical influences that affect how collections are put together. The coeditors, Marvin Taylor and Lisa Browar, resigned in midterm due to career commitments. Following a search and interviews at the 2003 Midwinter Meeting, Richard Clement was named as new editor. He worked with the outgoing editors in the production of Vol. 4, No. 1 and began a full three-year term beginning at the 2003 ALA Annual Conference. His first issue was Vol. 4, No. 2 in fall 2003. Full text of articles from back issues were placed on the ACRL Web site going back to Vol. 13, No. 1 of RBML. There is a one-year embargo on electronic publication of RBM articles.

ACRL Web site

In tandem with the ALA-wide move to a Web content management system, ACRL launched a redesigned Web site in April. In addition to providing an

Year in Review

updated look for ACRL, the site features a new navigation structure and intuitive interface to simplify access to the array of association information available online. The reorganization of the site was based on usability testing with ACRL members. A number of items to be made available for ACRL or ALA members only were identified at the ALA Annual Conference for a fall 2003 roll-out.

Statistics

The 2002 Academic Library Statistics project had a total number of respondents of 1,603 or 52.2 percent. The 2001 survey used the ARL survey without modification, in part to allow ARL libraries to complete the trends section only and allow ACRL to import their data directly into its database. The trends section reported data on the use of space in academic libraries. As in previous years, the print publication is available in three volumes according to Carnegie classification as well as online as an electronic publication. Access is fee-based and includes searching, selection of institutions into a separate file, and display of data in tabular or graphical form to facilitate peer comparisons.

ACRL Board of Directors, 2002-03



ACRL Board 2002–03 (I to r): (back) W. Bede Mitchell, Patricia A. Kreitz, Deborah B. Dancik, Theresa S. Byrd, Robert F. Rose, Pamela Snelson; (front) Patricia A. Wand, Mary Ellen K. Davis, Helen H. Spalding, Tyrone H. Cannon, Erika C. Linke, Rita Jones. Not shown: Lois H. Cheperon and Mary Reichel.

ACRL Board of Directors, 2002-03

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Financial Report

Erika Linke

Budget and Finance Committee Chair

ACRL's budget performance exceeded the budget projections for the fiscal year 2002–03. At the end of the fiscal year, the ACRL Operating Fund Balance totaled \$2,213,971. The Choice Operating Fund Balance closed the year with \$1,173,291. These budget figures, and those throughout this report, are based on the unaudited fourth quarter budget reports and unaudited final closing.



ACRL manages dynamic and fluid budgets. In this report, the operating budget will be highlighted. The impact of a weaker economy has been felt in this current budget year. Decreased revenues in several areas were offset partially by reduced spending and open staff positions and bolstered by a successful ACRL National Conference. It was anticipated that two factors during the fiscal year—reduced travel funds in libraries and concern about SARS—might negatively affect National Conference attendance. In reality, those factors did not appear to influence participation and attendance at the conference.

2002–2003 operating budget highlights

ACRL's operating revenues of \$2,910,148 (excluding Choice) exceeded the projected budgeted revenue by \$106,512. Without a strong performance from the National Conference, operating revenue would have been down substantially. Another source of operating revenue is membership dues. As membership costs rise, the association has drawn on conference net revenue and reserves to offset the costs associated with membership activities such as support of sections, committees, and chapters and perquisites of membership, such as journal publications. Revenue from publications did not meet budget projections. No publication product group met budgeted revenues. Weakened advertising and lower than projected sales also took a toll on revenue. The only bright spot for revenue was the National Conference.

Revenues from	Budgeted	Actual
Membership Dues	\$447,674	\$459,010
C&RL	\$163,259	\$145,093
C&RL News	\$504,026	\$436,101
Pre & Post Conferences	\$142,105	\$94,091
RBM	\$36,941	\$30,830
Nonperiodical Pubs	\$165,400	\$101,394
Library Statistics	\$90,637	\$60,617

Operating expenses of \$2,468,508 (excluding Choice) were \$458,639 less than budget. Containing expenses and open staff positions offset the reduced revenue. Reduced expenses and cost containment, combined with a sound National Conference, resulted in a net of \$441,640 instead of a budgeted over expense of \$123,511.

Choice's actual revenue of \$2,283,116 in 2002–03 was down from the budgeted revenue by \$241,214. Expenses for Choice totaled \$2,275,320, reflecting reduced expenses by \$251,884. As a result, the budget showed a small net of \$7,796 instead of a projected negative net of \$2,874. Choice revenues declined as major advertisers scaled back marketing and advertising. Licensing revenues were flat. *Choice Reviews.online* gained new subscribers, and print subscriptions continued to decline. Another impact on revenue was the RoweCom/divine bankruptcy. ACRL and Choice joined other scholarly publishers in providing complimentary subscriptions to those libraries who had paid RoweCom prior to the bankruptcy.

Choice	Budgeted	Actual
Revenues	\$2,524,330	\$2,283,116
Expense	\$2,527,204	\$2,275,320
Operating Net	\$(2,874)	\$7,796

ACRL asset management

ACRL's long-term investment portfolio includes the ACRL general endowment, the Choice endowment, and three award endowments (Oberly, Leab, and Atkinson). At the end of the 2002–03 fiscal year, the total value of all ACRL endowment funds was \$1,670,860. The continuing decline of the economy and the weak investment market has had an impact on the current value of ACRL's long-term investments. The Board has appointed a Long-Term Investment Fund Task Force to review investment performance and recommend a plan for drawing on net interest.

2003-2004 ACRL budget

The 2003–04 ACRL and Choice budgets, recommended by the Budget and Finance Committee, were approved at the 2003 ALA Annual Conference. The ACRL budget (without Choice) is projected to have a deficit. Drawing on our fund balance, the association will support new initiatives such as scholarly communication and the @your library campaign for academic and research libraries. Support will continue for scholarships and for information literacy. In addition, FY2003–04 is not a National Conference year, although during this year some expenses for the 2005 conference will be paid drawing on the fund balance. The 2003–04 budget projects, revenues, expenses, and fund balances are as follows:

Financial Report

FY 2003–2004 Operating Budget	ACRL	CHOICE
Beginning fund balance	\$2,213,971	\$1,173,290
Revenues	\$1,815,998	\$2,369,093
Expenses	\$2,234,306	\$2,446,129
Operating Net	\$(418,308)	\$(77,036)
Transfer to Long-Term Investment*	\$(100,000)	\$ -
Ending Fund Balance	\$1,695,663	\$1,096,254

^{*} Transfers to long-term investment may or may not be made. For budgeting purposes, ALA requires prior notification of possible transfers to long-term investment.

Thanks

I wish to thank the members of the Budget and Finance Committee for their diligence, budgetary insights, and thoughtful consideration of budget assessment and evaluation. I have been privileged to work with such a hard working and insightful group of people. ACRL staff efforts to support the work of the budget and finance committee deserve recognition. Their careful efforts in executing the budget in the course of their work merit our thanks.

Members of the Budget and Finance Committee are: Susan M. Allen, Nicholas C. Burckel, Lynn K.Chmelir, Rita Cecilia Knight, Susan M. Kroll, William F. Louden, Daniel R. Lee, Diane E. Perushek, and Sandra Yee; ex-officio members are ACRL Vice-President/President-Elect Tyrone Cannon and ACRL Executive Director Mary Ellen Davis.

ACRL continues to have a reserve fund from which to support new initiatives and to offset occasional reductions in revenue. Extensive budgetary assessment, review, and recommendations provide the association with the financial capacity to act on its priorities and to weather economic challenges.

Executive Summary 2002-2003

SOURCES OF REVENUE	FY2002 ACTUAL	FY2003 BUDGET	FY2003 ACTUAL
Op. Fund	\$2,158,495	\$1,872,331	\$1,872,331
Long-Term Investment	\$784,032	\$987,691	\$987,691
Choice Fund	\$1,124,939	\$1,195,496	\$1,195,494
Choice Long-Term Investment	\$435,933	\$461,457	\$461,457
Subtotal	\$4,503,399	\$4,516,975	\$4,516,974
MEMBERSHIPDUESANDOTHER			
Dues	\$444,818	\$447,674	\$459,010
Other (e.g., standards)	\$4,739	\$3,000	\$3,348
Donations	\$16,450	\$3,000	\$10,500
Awards	\$12,745	\$9,400	\$19,200
Sec. Newsletters	\$1,200	\$1,500	\$1,600
Special Events	\$17,739	\$26,300	\$16,026
@ Your Library	\$0	\$0	\$5,000
Subtotal	\$497,691	\$490,874	\$514,684
PUBLICATIONS			
Choice	\$2,357,870	\$2,524,330	\$2,283,116
C&RL	\$171,724	\$163,259	\$145,093
C&RLNews	\$568,978	\$504,026	\$436,101
RBM	\$35,573	\$36,941	\$30,830
Nonperiodical Pubs.	\$123,623	\$165,400	\$101,394
Library Statistics	\$88,052	\$90,637	\$60,617
Subtotal	\$3,345,819	\$3,484,593	\$3,057,151
EDUCATION			
Regional Institutes	\$239,154	\$256,167	\$178,170
National (01, 03)	(\$7,994)	\$946,519	\$1,314,370
Pre-& Postconferences	\$113,319	\$109,813	\$94,091
Web-CE	\$1,789	\$40,000	\$27,974
Subtotal	\$346,267	\$1,352,499	\$1,614,605
SPECIALPROGRAMS			
Friends of ACRL (operating)	(\$13,900)	\$0	\$6,825
Friends of ACRL (restricted)	\$4,550	\$0	\$1,245
TOTALREVENUE	\$4,175,877	\$5,327,966	\$5,193,265
Choice Revenue	\$2,357,870	\$2,524,330	\$2,283,116
TOTALREV.W/OCHOICE	\$1,818,007	\$2,803,636	\$2,910,148
National Conference Revenue	(\$7,994)	\$946,519	\$1,314,370
Total Rev. W/O National Conference	\$1,826,001	\$1,857,117	\$1,595,778

Note: Actual numbers shown are rounded from two decimal places. Therefore, subtotals may not precisely represent column totals due to rounding.

Financial Report

OBJECT OF EXPENSE	FY2002 ACTUAL	FY2003 BUDGET	FY2003 ACTUAL
OBJECT OF EXPENSE	ACTUAL	BODGET	ACTUAL
MEMBERSHIPACTIVITIES			
Membership Svcs.	\$37,134	\$80,571	\$31,610
Exec. Comm. & Board	\$127,806	\$144,455	\$108,104
Advisory	\$9,988	\$13,066	\$52,63°
Standards distrib.	\$11,520	\$11,605	\$7,19
Discussion Groups	\$3,326	\$4,323	\$3,65
Awards	\$22,158	\$22,111	\$37,55
Chapters	\$49,972	\$80,743	\$36,24
Committees	\$33,034	\$54,016	\$44,83
Sections	\$78,499	\$86,627	\$95,13
Section Newsletters	\$31,588	\$33,960	\$30,90
ChapterTopics	\$3,326	\$0	\$6
C&RLOverRev.	\$2,670	\$0	\$27,37
C&RL News Over Rev.	\$0	\$0	\$(
Liaisons to Higher Ed.	\$31,672	\$45,932	\$35,31
Special Events	\$18,964	\$25,025	\$16,01
Information Literacy	\$116,181	\$75,180	\$11,75
Scholarships	\$12,625	\$68,750	\$77,75
Scholarly Communication	\$113	\$92,850	\$57,31
Focus on the Future	\$0	\$10,000	\$
@ Your Library	\$0	\$0	\$3,87
Subtotal	\$590,574	\$849,214	\$677,29
SPECIALPROJECTS			
Friends of ACRL - non-restricted	\$3,790	\$13,963	\$3,91
Friends of ACRL - Restricted	\$0	\$0	\$6,82
Subtotal	\$3,790	\$13,963	\$3,91
PUBLICATIONS			
Choice	\$2,237,314	\$2,527,204	\$2,275,32
C&RL	\$171,724	\$188,311	\$145,09
C&RLNews	\$382,237	\$457,827	\$344,12
RBM	\$35,157	\$37,674	\$32,75
Nonperiodical Pubs.	\$126,347	\$146,855	\$70,20
Library Statistics	\$79,408	\$79,709	\$76,22
Subtotal	\$3,032,187	\$3,437,580	\$2,943,72
EDUCATION		1-1	
Regional Institutes	\$180,205	\$217,779	\$152,28
National (95,97,99, 01, 03)	\$117,587	\$751,902	\$840,01
Pre-& PostConferences	\$104,704	\$137,693	\$86,64
Web-CE	\$12,437	\$46,220	\$24,12
WESS-Paris Conference	\$0	\$0	\$15,82
Subtotal	\$414,933	\$1,153,594	\$1,118,89
TOTAL EXPENSES	\$4,041,485	\$5,454,351	\$4,743,82
CHOICE EXPENSES	\$2,237,314	\$2,527,204	\$2,275,32
TOTAL EXP. W/O CHOICE	\$1,804,171	\$2,927,147	\$2,468,50
Net W/O CHOICE	\$13,836	(\$123,511)	\$441,64
CHOICE Net	\$120,555	(\$2,874)	\$7,79
Added to CHOICE LTI	(\$50,000)	(ψ2,674) \$0	(\$30,000
	\$1,195,495	\$1,192,621	\$1,173,29
HILL FING (Increming Ref	W1,133,433		
	(\$300,000)	90	(STOO OO)
Added to ACRL LTI	(\$300,000) \$1,872,331	\$0 \$1 748 820	
CHOICE End Operating Bal Added to ACRL LTI End oper. reserve balance Mandated Operating Reserve	(\$300,000) \$1,872,331 \$476,184	\$0 \$1,748,820 \$502,912	(\$100,000) \$2,213,97 \$502,91

The Friends of ACRL donations support areas key to ACRL's mission. These include the Professional Development Scholarship Fund, Innovative New Program Fund, Best Practices in Academic Librarianship Fund, and Global Connection Fund.

Since the establishment of the Friends of ACRL, 99 donors have become Friends and contributed more than \$32,000 to demonstrate their support for its initiatives. This year \$6,825 of the Professional Development Scholarship Fund went to fund scholarships to the ACRL National Conference. Thanks to those listed below for contributing to the Friends of ACRL in 2002–2003.

MILLENNIUM CLUB

Deborah H. Moffett Wycoff

GOLD CLUB

Erika C. Linke Pamela Moffett Padley Juana R. Young

SILVER CLUB

Charles E. Kratz, Jr. Hannelore B. Rader Mary Reichel Marion Reid

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Cynthia R. Steinhoff
Sister Anita Talar
Barbara Wittkopf

Meet the ACRL Staff

Many of you have had phone and/or e-mail contact with ACRL's staff, of which there are 13.35 ALA-approved FTE positions at headquarters. Here's your chance to put a face with that voice or e-mail signature. On these pages, we present current ACRL staff (including two of ACRL's Choice 22.4 FTE staff) with information about their responsibilities. Take a minute to "meet the staff!" We're looking forward to hearing from you.



MEGAN BIELEFELD, program coordinator. Coordinates ACRL awards program, elections, chapters, and ACRL promotion activity. Contact for ACRL discussion groups. Phone: (312) 280-2514: e-mail: mbielefeld@ala.org



SHANNON CARY, program officer. Coordinates ACRL government relations activities and Friends of ACRL activities, Manages ACRL's divisional appointment activities. Phone: (312) 280-2510; e-mail: scary@ala.org



MARGOT SUTTON CONAHAN, manager of professional development. Conceptualizes and develops ACRL's educational offerings, including the ACRL National Conference, preconferences, and institutes. Coordinates ACRL's involvement in the ALA Divisions Job Shadow Day. Phone: (312) 280-2522; e-mail: msutton@ala.org



DAVID CONNELLY, administrative assistant to the executive director. Assists in budget preparation and review; arranges Board travel; maintains colleagues records; coordinates file system. Phone: (312) 280-2519; e-mail: dconnolly@ala.org MARY ELLEN K. DAVIS, executive director. Directs activities of the ACRL and CHOICE offices. Coordinates policy implementation and prepares ACRL's budgets. Ex-officio to the ACRL Executive Committee and the Board of Directors. Serves as official contact for higher education organizations and coordinates ACRL Colleagues, Information Literacy, and Scholarly Communication programs. Phone: (312) 280-3248; e-mail: mdavis @ala.org



TORY EDWARDS, meeting and special events planner. Manages logistics for ACRL professional development events, including preconferences, workshops, institutes, and the ACRL National Conference. Phone: (312) 280-2515; e-mail: tedwards@ala.org



ANN-CHRISTE GALLOWAY, production editor. Copyedits and lays out *C&RL News* in print and online. Writes "People in the News" and "Grants and Acquisitions" for *C&RL News*. Phone: (312) 280-2524; e-mail: agalloway@ala.org



FRANCINE GRAF, managing editor of *Choice*. Manages all aspects of the magazine, reviews-on-cards, and electronic databases; coordinates the work of CHOICE's editorial staff; plans the editorial calendar; handles CHOICE's business and economics sections. **Phone:** (860) 347-6933; **e-mail:** fgraf@ala-choice.org



Meet the ACRL Staff



BEN HAWK, administrative assistant to the associate director. Assists in section committee appointment process; coordinates conference program logistics for ACRL at ALA conferences; assists with membership retention and recruitment. **Phone:** (312) 280-2521; **e-mail:** bhawk@ala.org



SUSAN K. MARTIN, visiting program officer for scholarly communication. Responsible for advocacy, education, research, and coalition building. **Phone:** (508) 420-0224; **e-mail:** martin@skmassociates.net



DAWN MUELLER, production editor. Maintains ACRL's Web site; lays out and produces *C&RL*; designs and produces *RBM*; works with section editors to produce and distribute section newsletters; designs and produces ACRL brochures and flyers. **Phone:** (312) 280-2516; **e-mail:** dmueller@ala.org



STEPHANIE ORPHAN, editor-in-chief, *C&RL News*/Web developer. Responsible for content and production of *C&RL News* in print and online. Conceptualizes, develops and implements new products and services to be delivered over the Web; oversees development of the ACRL Web site. Phone: (312) 280-2511; e-mail: sorphan@ala.org

ELISE PARKER, classified ads manager/editorial assistant. Manages job ads for *C&RL News* in print and online; contact for information about subscriptions, job ads, and manuscript submissions for *C&RL News*; design and production of ACRL brochures and flyers. **Phone**: (312) 280-2513; **fax**: (312) 280-7663; **e-mail**: eparker@ ala.org



MARY JANE PETROWSKI, associate director. Serves as chief operating officer for ACRL; coordinates ACRL membership promotion and retention activities; oversees ACRL's Annual Conference programs and activities; coordinates activities of sections and chapters; manages section appointments and nominations processes. Phone: (312) 280-2523; e-mail: mpetrowski@ala.org



IRVING ROCKWOOD, editor and publisher of *Choice*. Handles magazine and other product advertising sales; subscription services; marketing and promotions for *Choice* and ACRL journals. **Phone**: (860) 347-6933; **e-mail**: irockwood@ala-choice.org



HUGH THOMPSON, manager of publications. Handles all questions about ACRL's publications; oversees production of *C&RL* and *RBM;* answers questions about ACRL's Web site; manages ACRL's *Academic Libraries Trends and Statistics* program. **Phone:** (312) 280-2517; **e-mail:** hthompson@ala.org

