# A Review of Citation Analysis Methodologies for Collection Management

### Kristin Hoffmann and Lise Doucette

While there is a considerable body of literature that presents the results of citation analysis studies, most researchers do not provide enough detail in their methodology to reproduce the study, nor do they provide rationale for methodological decisions. In this paper, we review the methodologies used in 34 recent articles that present a "user study" citation analysis with a goal of informing collection management. We describe major themes and outliers in the methodologies and discuss factors that require careful thought and analysis. We also provide a guide to considerations for citation analysis studies, so that researchers can make informed decisions.

#### **Introduction and Literature Review**

Citation analysis is a branch of bibliometrics that examines the citations found in publications such as journal articles and books to look for patterns of use. This type of study typically involves recording the details of the reference lists of a number of publications to determine what materials are being consulted and then analyzing those materials by type, frequency, age, local holdings, or other factors. It is an unobtrusive methodology that can often be carried out with readily available data. By conducting a citation analysis, a researcher can better understand scholarly communication trends within a discipline, assess the use or accuracy of citation indexes, create bibliographies, analyze citation trends of specific user groups, or determine the extent to which a library's collection meets researchers' needs.<sup>1</sup> The combination of the latter two applications is of interest for this paper: user studies that inform collection management.

With a "user study" citation analysis, researchers focus on the citation patterns of a specific user group and often also focus on a specific type of publication. Common approaches in the literature are to analyze faculty publications or graduate student theses for a particular department at a particular institution. This type of analysis can yield valuable insights into local citing trends, such as types and number of documents cited, accuracy of citations, and changes in citation patterns over time. The information can help librarians design and improve services and resources, from instruction to collections to reference.2 While citation analysis studies can be compared across institutions,

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local factors can preclude generalization, including variation among institutions in type and size, research focus and disciplines, library budget, or library consortia and package deals.

With a "collection management" citation analysis, the underlying premise is that "the more frequently cited publications are the more valuable, will continue to be used heavily, and, consequently, are more important to have in the library collections." Collection-focused activities that make use of citation data include examining print versus electronic usage to determine the impact of electronic journals, compiling lists of most- and least-cited journals and local holdings to make acquisition or cancellation decisions, and examining age of cited references to help develop storage and retention policies.<sup>4</sup>

There is a gap in the literature in that there is no consolidated set of guidelines or considerations on the methodology for citation analysis studies. While there is a considerable body of journal literature that presents the results of such studies, most researchers do not provide enough detail in their methodology to reproduce the study, and explanations are generally not provided for decisions related to their study's objectives, scope, and citation retrieval and analysis. Monographs provide information on citation analysis methodologies<sup>5</sup>—but often at a broad level.

All of this published material is useful for providing background information or context for librarians who are planning to conduct a citation analysis, but it does not provide guidance or a thorough description of the components of such a study, particularly for researchers new to this methodology. Additionally, without adopting some consistent methodological practices, it can be difficult and inaccurate to make comparisons among citation analysis studies.

In this paper, we analyze the methodologies used in 34 citation analysis studies published between 2005 and 2010, all of which are user studies conducted to inform collection management practices and policies. We describe major themes and outliers in the methodologies used in the studies and discuss factors that require careful thought and analysis when conducting this type of study. We also provide a guide to considerations for the many components of a citation analysis study so that researchers can make informed decisions in their own studies.

#### Methods

We searched the literature for citation analysis studies that examined the citation behaviour of a specific, local user group to assess the adequacy of the current library collection or to inform collections practices and policies. We conducted the literature search in two library science databases (Library Literature and Library, Information Science & Technology Abstract: LISTA) and one interdisciplinary database (Scopus) to capture a full range of published literature. The concepts used in the search strategy were "citation analysis" and collection.\* The search was limited to articles published from 2005 through 2010.

While the desired type of study is most succinctly described as "user study," terms such as "user study," "patron," or "user group" did not retrieve relevant results. We therefore used a relatively broad search strategy and manually reviewed the search results.

The publication date range of 2005–2010 was chosen for two reasons. First, it provided a manageable sample size that would still be large enough to draw out themes and conclusions among the methodologies. Second, it is a time period during which the tools available for citation analysis studies, such as citation databases, generally remained the same. This allowed us to focus on methodological approaches rather than tools used. We were able to achieve saturation of themes with this sample size. The search was conducted in the fall of 2010 and repeated in January 2011 to capture articles published in late 2010.

Applying the above search strategy and limits, we found 194 unique studies

in the three databases after removing duplicates. Non-English articles were also removed. We reviewed titles, subjects, and abstracts to determine that 36 of these articles appeared to match the desired type of citation analysis study. Further analysis and reading the text of the articles led to the exclusion of two articles. We therefore analyzed 34 studies; a list of these articles can be found in Appendix A: Citation Analysis Studies Reviewed and Variables Analyzed.

In our analysis of these studies, we looked for descriptions of methodology to determine how the researchers defined the scope of their study (user group, date range, and types of publications), as well as how they retrieved, examined, and then analyzed the citations. A strength of our approach is the focus on practical, published examples of the implementation of a citation analysis. Our aim is to build on the successes of these studies by consolidating and analyzing recent practices in citation analysis. However, our review of these methodologies is necessarily limited by the extent to which researchers discussed their methodology in their studies.

Our analysis is qualitative in nature, as our purpose is to synthesize the methods used in citation analysis studies. In the results, we describe major themes found within the methodologies of the 34 citation analysis studies. Themes were developed through the careful review and manual categorization of all written material related to methodology within each study. Further detail on generation of themes is given within each major Results section below.

#### Results

All studies we reviewed looked at the citation behaviour of a specific user group to do at least one of the following: assess the adequacy of the current library collection; inform collections practices, such as acquisitions and cancellations; or inform collections policies, such as funding distribution, retention policies, and electronic access.

We first present a summary of the studies reviewed, looking at the subject area, library setting, user group, type of publication, and geographic location. We then describe in detail three methodological themes that emerged in our analysis that were common among all 34 studies: defining the scope of the study, retrieving and refining publications and citations, and analyzing the citations. The amount of detail, data, and reasoning provided by researchers in each of these three themes varied widely.

#### Summary of Studies Reviewed

The citation analysis studies covered a range of subject areas, and most fell into the categories of science, medicine or health, social science, or engineering. All but one of the studies were conducted in an academic library setting (the outlier was a government library), and they covered the range of user groups that would be expected in academic libraries: faculty, PhD students, master's students, and undergraduate students. The types of publications examined were also consistent with those expected in an academic library setting: journal articles, theses or dissertations, and undergraduate student papers. Some studies looked at more than one subject area, more than one category of user group, or more than one type of publication. The majority of the studies were conducted in the United States, and the others were conducted in countries spanning five continents: Australia, Belgium, Canada, China, Finland, Iran, Nigeria, Spain, and Turkey.

#### Defining the Scope of the Study

The purpose and objectives of the citation analysis studies often provided a broad description of the scope, but researchers also gave detail about the group of users and type and date range of publications.

Defining the Group of Users. Selecting the user group for the citation analysis requires decisions about the category of user (such as undergraduate student, graduate student, faculty) and the subject area of interest (for example: dentistry, forestry, educational psychology). A small number of researchers provided reasoning for their choice of user group, ranging from capturing interdisciplinary research by performing a large-scale analysis<sup>6</sup> to selecting top-ranked research areas<sup>7</sup> to selecting subject areas that were understudied in citation analyses.<sup>8</sup>

Defining the Types of Publications. The decision of publication type to analyze was tied to the category of user. For example, researchers who investigated doctoral students analyzed their dissertations; researchers who investigated faculty analyzed their journal articles. Some of the researchers elaborated on their choice of publications, particularly when the study looked at "any publication" by the user group. Two articles specifically excluded types of publications such as books, or materials that do not normally contain references.9 When significant, researchers noted the inclusion (official publications) or exclusion (all nonrefereed articles) of certain types of publications.<sup>10</sup>

Defining the Date Range of Publications. Researchers specified a publication date range of one to 30 years over which they analyzed their user groups' publications. Some used publications from "recent years," with "recent" meaning anywhere from one to five years. Other researchers chose longer time periods to track changes over time. 11 Longer time periods were also used to capture the transition to online databases 12 or the effect of a subscription to a new database. 13 Two studies took a different approach and used the most recent publications by each member of their user group rather than publications over a given time period. 14

## Retrieving and Refining Publications and Citations

For studies that examined journal articles, the most common method of gathering citations was to use the Web of Science citation indexes to conduct an affiliation search or an author search. In other studies, databases were chosen that were more specific to the subject or the user group, such as PubMed or the VIP Database of Chinese Science and Technology Periodicals. <sup>15</sup> Some researchers used internal institutional databases created by research, administrative, or library units. <sup>16</sup>

For studies that examined student theses or dissertations, authors gathered citations from print copies in the library or from electronic copies retrieved from either an internal database or ProQuest Digital Dissertations. Much of the datagathering process involved converting the citations into a usable electronic format. In two cases, the researchers automated the process by creating a Perl script to pull citations from a searchable theses database.<sup>17</sup>

Most researchers chose to use all of the publications they retrieved in their citation analysis study. Some limited the amount of data they analyzed, using the strategies of saturation<sup>18</sup> and sampling.<sup>19</sup>

Other issues that researchers faced were whether to include duplicates if publications had more than one author who was part of the study's user group;<sup>20</sup> how to consider author order in selecting papers;<sup>21</sup> and whether to include publications that fell outside the scope of the topic identified for the study.<sup>22</sup>

#### Analyzing the Citations

Most researchers used spreadsheet or database software to analyze the citation data gathered; programs mentioned most frequently were Microsoft Access, Microsoft Excel, and the Statistical Package for the Social Sciences (SPSS). Several resources were used to verify or standardize citations, including WorldCat, Ulrich's Serials Directory, CASSI, ISI's Journal Citation Reports, PubMed, local catalogue records, publisher Web sites, and various article databases. Most researchers did not comment on who compiled and analyzed the citations, but some mentioned assistance from students or interns.<sup>23</sup>

The most significant component of analyzing citations is related to the variables

that each researcher chose to analyze. All variables that were analyzed by more than one researcher are presented in Appendix A. We will focus on the four most frequently discussed variables: types of resource cited, age of cited resources, frequency of citation to journal titles, and library holdings. We provide specific examples related to these four variables below and refer readers to the list of studies and associated variables in Appendix A for all examples of how researchers analyzed these variables.

Types of Resources Cited. Almost all researchers noted the types of resource cited, with a great range in the number of categories used, from three<sup>24</sup> to twenty-six format types. <sup>25</sup> Researchers analyzed different types of resources as appropriate to the topic of the study; for example, patents were a type used in some studies of engineering user groups. <sup>26</sup> Some researchers adopted categories that had been used in previously published studies<sup>27</sup> or that matched those already in use by their own library <sup>28</sup> or by WorldCat. <sup>29</sup>

Age of Cited Resources. Most researchers analyzed the publication date of cited resources. Several also calculated the citation age, defined as the difference between the date of the citation and the date of the publication in which it was cited.

Frequency of Citation to Journal Titles. Most researchers compiled a list of journals ranked by citation frequency to show the top journals cited by their user group. One issue that researchers faced was how to count multiple citations to the same article from one individual (either in one publication or in multiple publications by one author). Two strategies were to count each occurrence of a citation toward the citation frequency,<sup>30</sup> or to calculate a weighted rank, which takes into account the number of authors who cited a given citation or journal.<sup>31</sup>

Title changes or splits were addressed in various ways. One approach was to

list title changes as separate journals;<sup>32</sup> another strategy was to treat title changes as one journal and title splits as new and different journals.<sup>33</sup>

The majority of researchers identified the amount of scattering or dispersion of the citations. In doing so, some researchers tested variations of the "80-20 rule": that is, the principle that 80 percent of citations would come from 20 percent of journals.34 Other researchers chose specific values to check: determining, for example, the percentage of citations to the top 10 journals<sup>35</sup> or the number of journals that satisfied 50 percent of the citations.36 Many authors also investigated whether their user group's citation patterns fit with Bradford's Law of Scattering, in which journals cited are listed in order of decreasing citation frequency and then grouped into three zones, with equal numbers of citations in each zone. The law states that a progressively larger number of journals will be needed to match the zones containing equal numbers of citations, in the ratio 1:n:n<sup>2</sup>.37

Library Holdings. A majority of researchers were interested in knowing whether their library provided access to the materials cited by their user group. Holdings of journal titles were of greatest interest, and some researchers verified access to the specific journal issue in which the citation was found. The type of access was also of interest, and some researchers noted whether the subscription was electronic, print, or a combination,<sup>38</sup> or whether the journal was an open access publication.<sup>39</sup>

Most researchers verified each citation recorded for their study. Some were only interested in holdings for a subset of journals, such as the top 10 or 20 cited journals,<sup>40</sup> any journal that had received a certain number of citations,<sup>41</sup> or a group of journals as defined by the scattering or dispersion of citations (such as using the 80–20 rule or Bradford zones).<sup>42</sup>

Other Variables Analyzed. The other, less commonly analyzed variables in the studies include number of citations per publication, subject area of cited journals, language of citations, impact factor of cited journals, publishers of cited journals, and cost per citation. Studies that analyzed these variables are identified in Appendix A.

#### **Discussion**

All of the studies we reviewed described aspects of their methodology, but some provided considerably more detail than others. Some studies we read could be easily reproduced by another researcher; others gave such broad descriptions that their methodology was unclear. While a wide range of variables can be analyzed in a citation analysis, researchers were not always clear about how the variables they chose to analyze contributed to the objectives of their study. Explanations and rationale for methodological choices were not consistently provided. All of these gaps in methodological description make it difficult for readers to be able to compare and contrast studies and to think about how to conduct their own study.

Citation analysis is a relatively straightforward tool for librarians to use to better understand their users or analyze their collections, but its ease of use can perhaps lead researchers to believe that careful reflection on the methodology is not required. As well, it is easy to conduct extensive analysis with the retrieved citations, but not all analysis contributes to a study's objectives. To ensure clarity and comparability, researchers must be deliberate about the choices that define the scope of their study, and they must also be selective about what is analyzed and presented.

In the citation analysis studies we reviewed, many different variables were analyzed. For most variables, we conclude from our analysis that there is not one "right" way to approach the study (for example, choosing the types of publications to analyze). Rather, researchers should think carefully about what choices will best meet the objectives of their study. We

provide a guide to these considerations in Appendix B: Guide to Considerations for Citation Analysis Methodologies and discuss four of the more significant considerations in more detail below: selecting citations through sampling or saturation, analyzing age of cited resources, analyzing frequency of citation to journal titles, and conducting complementary studies.

#### Sampling and Saturation

Rather than collecting, verifying, and analyzing every cited reference, researchers should consider strategies for working with a more manageable number. Using a sample of citations is one approach; a proportional sample should be used, and citations randomly selected, to ensure that the sample is representative. Sampling is most effectively used when the total number of publications is large enough that a subset of those publications will still be representative. Saturation is another technique that can facilitate analysis; in this approach, researchers analyze citations from increasing numbers of publications until it is determined that analysis of additional citations does not significantly change or add to the results.

#### Citation Age

When analyzing the age of cited resources, researchers should calculate the citation age rather than simply use the publication date. This is a simple practice to adopt and will facilitate comparison among the results of various citation analysis studies, whether among institutions or at one institution over time.

#### Frequency of Citation to Journal Titles

In the studies we reviewed, there was little consensus in how to determine and present frequency of citation to journals. This can be complicated by the many options available for using a defined law of scatter or calculating a number or percentage of frequently cited titles. Researchers should therefore consider whether there are published citation analysis studies that can be used for

comparison and use an approach that is consistent with those studies. If the citation analysis results are intended to be used for local understanding only, rather than to be compared with other institutions' results, researchers should take the approach that fits best with local practice and carefully describe their decisions.

#### **Conducting Complementary Studies**

Finally, citation analysis studies have limitations to their applicability, as several researchers have noted.<sup>43</sup> These limitations can be minimized by conducting a study with a complementary method, such as interviews with faculty about their reading habits, to obtain a fuller picture of the citation analysis study's findings.<sup>44</sup>

#### **Conclusions**

In reviewing the methodologies of citation analysis studies, we found that the amount of detail provided by researchers varied widely. However, common themes among the methodologies can provide guidance for researchers who are planning to conduct citation analysis studies, in areas that range from defining the scope of the study to retrieving and analyzing citations.

In each of these areas, there are many factors to consider, and researchers should think carefully about the choices that will best meet the objectives of their study. If there are published studies that will be used for comparison, researchers should consider using an approach that is consistent with those studies. If the citation analysis results are intended to be used primarily to enhance local understanding, researchers should choose an approach that fits with local practices. In all cases, researchers must be deliberate about methodological choices, be selective about what is analyzed and presented, and clearly describe their decisions and rationale. These practices will help ensure clarity and comparability, thereby increasing the value of each individual citation analysis study.

# Appendix A: Citation Analysis Studies Reviewed and Variables Analyzed

Citation Analysis Study	Variables Analyzed in Study
Brazzeal, Bradley, and Robert Fowler. "Patterns of Information Use in Graduate Research in Forestry: A Citation Analysis of Master's Theses at Mississippi State University." <i>Science &amp; Technology Libraries</i> 26 (2005): 91–106.	type, a citation age, b frequency, c holdings, d cita- tions per publication, subject area c
Burright, Marian A., Trudi B. Hahn, and Margaret J. Antonisse. "Understanding Information Use in a Multi-disciplinary Field: A Local Citation Analysis of Neuroscience Research." <i>College &amp; Research Libraries</i> 66 (2005): 198–210.	type, citation age, frequency, subject area
Choinski, Elizabeth M. "Journal Use in Pharmacy." <i>Science &amp; Technology Libraries</i> 27, no. 3 (2007): 53–64.	type, citation age, frequency, holdings, subject area, publishers
Cox, Janice E. "Citation Analysis of Graduate Dental Theses References: Implications for Collection Development." <i>Collection Management</i> 33 (2008): 219–34.	type, citation age, frequency, holdings
De Groote, Sandra L., and Felicia A. Barrett. "Impact of Online Journals on Citation Patterns of Dentistry, Nursing, and Pharmacy Faculty." <i>Journal of the Medical Library Association</i> 98 (2010): 305–08.	holdings
deVries, Susann, Robert Kelly, and Paula M. Storm. "Moving Beyond Citation Analysis: How Surveys and Interviews Enhance, Enrich, and Expand Your Research Findings." <i>College &amp; Research Libraries</i> 71 (2010): 456–66.	type, holdings, impact factor
Feyereisen, Pierre, and Anne Spoiden. "Can Local Citation Analysis of Master's and Doctoral Theses Help Decision-Making about the Management of the Collection of Periodicals? A Case Study in Psychology and Education Sciences." <i>The Journal of Academic Librarianship</i> 35 (2009): 514–22.	type, frequency, holdings, language, impact factor, cost per citation <sup>f</sup>
Fuchs, Beth E., Cristina M. Thomsen, Randolph G. Bias, and Donald G. Davis. "Behavioral Citation Analysis: Toward Collection Enhancement for Users." <i>College &amp; Research Libraries</i> 67 (2006): 304–24.	type, citation age, frequency, holdings, publishers
Gao, Shi-Jian, Wang-Zhi Yu, and Berenika M. Webster. "A Longitudinal Investigation into the Changing Citing Behavior of Geomatics Postgraduate Students at Wuhan University, China, 1988–2004: Implications for Collection Development." <i>Library Collections, Acquisitions, &amp; Technical Services</i> 31 (2007): 42–57.	type, citation age, frequency, holdings, subject area
Gao, Shi-Jian, and Wang-Zhi Yu. "A Local Citation Analysis in China: From Wuhan University Faculty in Surveying and Mapping." <i>The Journal of Academic Librarianship</i> 31 (2005): 449–55.	type, citation age, frequency, holdings, citations per publi- cation, language

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Citation Analysis Study	Variables Analyzed in Study
Gao, Shi-Jian, Wang-Zhi Yu, and Feng-Ping Luo. "Citation Analysis of PhD Thesis at Wuhan University, China." <i>Library Collections, Acquisitions, and Technical Services</i> 33 (2009): 8–16.	type, citation age, frequency, subject area, language
livonen, Mirja, Ulla Nygrén, Anu Valtari, and Tanja Heikkilä. "Library Collections Contribute to Doctoral Studies: Citation Analysis of Dissertations in the Field of Economics and Administration." <i>Library Management</i> 30 (2009): 185–203.	citation year, holdings, citations per publication
Kayongo, Jessica, and Clarence Helm. "Citation Patterns of the Faculty of the Anthropology Department at the University of Notre Dame." <i>Behavioral &amp; Social Sciences Librarian</i> 28 (2009): 87–99.	citation year, frequency, holdings
Kirkwood, Patricia. "Using Engineering Theses and Dissertations to Inform Collection Development Decisions Especially in Civil Engineering." <i>American Society for Engineering Education Conference Proceedings</i> (2009). Available online at www.asee.org/search/proceedings [accessed 21 November 2010].	type, holdings
Knight-Davis, Stacey, and Jan S. Sung. "Analysis of Citations in Undergraduate Papers." <i>College &amp; Research Libraries</i> 69 (2008): 447–58.	type, citation year, holdings, citations per publication
Kraus, Joseph R. "Comparing Journal Use between Biology Faculty and Undergraduate Students." <i>Issues in Science and Technology Librarianship</i> No. 45 (Summer 2005). Available online at www.istl.org/05-summer/article2.html [accessed 21 November 2010].	type, frequency
LaBonte, Kristen B. "Citation Analysis: A Method for Collection Development for a Rapidly Developing Field." <i>Issues in Science and Technology Librarianship</i> No. 45 (Summer 2005). Available online at www.istl.org/05-summer/refereed.html [accessed 21 November 2010].	frequency, holdings
Leiding, Reba. "Using Citation Checking of Undergraduate Honors Thesis Bibliographies to Evaluate Library Collections." <i>College &amp; Research Libraries</i> 66 (2005): 417–29.	type, frequency, holdings, citations per publication
Nabe, Jonathan, and Andrea Imre. "Dissertation Citations on Organismal Biology at Southern Illinois University at Carbondale: Implications for Collection Development." (Susues in Science & Technology Librarianship No. 55 (Fall 2008). Available online at www.istl.org/08-fall/refereed. html [accessed 21 November 2010].	
Olatokun, Wole M., and Olayinka Makinde. "Citation Analysis of Doctoral Works Submitted to the Department of Animal Science, University of Ibadan, Nigeria." <i>Library Philosophy and Practice</i> (November 2009). Available online at www.webpages.uidaho.edu/~mbolin/olatokunmakinde.pdf [accessed 21 November 2010].	type, citation age, frequency, citations per publication

Citation Analysis Study	Variables Analyzed in Study	
Omoba, Florence A., and Beatrice A. Fabunmi. "Evaluation of References in Dissertations and Theses Against the Holdings in a University Library." <i>Library Philosophy and Practice</i> (February 2010). Available online at www.webpages.uidaho.edu/~mbolin/omoba-fabunmi.pdf [accessed 21 November 2010].	type, citation year, holdings	
Ortega, Lina. "Age of References in Chemistry Articles: A Study of Local Authors' Publications from Selected Years, 1975–2005." <i>Science &amp; Technology Libraries</i> 28 (2008): 209–46.	type, citation age, citations per publication	
Pancheshnikov, Yelena. "A Comparison of Literature Citations in Faculty Publications and Student Theses as Indicators of Collection Use and a Background for Collection Management at a University Library." <i>The Journal of Academic Librarianship</i> 33 (2007): 674–83.	ns in Faculty Publications and Student Theses as subject area ors of Collection Use and a Background for Collection anagement at a University Library." <i>The Journal of</i>	
Price, Jason. "How Many Journals Do We Have? An Alternative Approach to Journal Collection Evaluation Through Local Cited Article Analysis." <i>Serials</i> 20 (2007): 134–41.	frequency, holdings	
Ralston, Rick, Carole Gall, and Frances A. Brahmi. "Do Local Citation Patterns Support Use of the Impact Factor for Collection Development?" <i>Journal of the Medical Library Association</i> 96 (2008): 374–78.	frequency, holdings, impact factor	
Rashidi, Ali, Bob Gilchrist, and Farhi Marir. "An Investigation of International Journal Usage by Iranian Medical Researchers." <i>Libres</i> 18, no. 2 (2008). Available online at http://libres.curtin.edu.au/libres18n2/Rashidi_FINAL.pdf [accessed 21 November 2010].	type, citation age, frequency	
Rethlefsen, Melissa L. "Citation Analysis of Minnesota Department of Health Official Publications and Journal Articles: A Needs Assessment for the RN Barr Library." <i>Journal of the Medical Library Association</i> 95 (2007): 260–66.	type, citation age, frequency, holdings	
Salisbury, Lutishoor, and Jeremy S. Smith. "The Use of Web of Knowledge to Study Publishing and Citation Use for Local Researchers at the Campus Level." <i>Collection Management</i> 35 (2010): 69–82.	type, frequency, holdings	
Sherriff, Graham. "Information Use in History Research: A Citation Analysis of Master's Level Theses." <i>portal:</i> <i>Libraries &amp; the Academy</i> 10 (2010): 165–83.	type, citation age, frequency, holdings, citations per publi- cation, subject area, language	
Sinn, Robin N. "A Local Citation Analysis of Mathematical and Statistical Dissertations." <i>Science &amp; Technology Libraries</i> 25 (2005): 25–37.	type, citation age, frequency, citations per publication	
Tonta, Yaşar, and Umut Al. "Scatter and Obsolescence of Journals Cited in Theses and Dissertations of Librarianship." <i>Library and Information Science Research</i> 28 (2006): 281–96.	type, citation year, citation age, frequency, holdings, citations per publication, language, impact factor	

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Citation Analysis Study	Variables Analyzed in Study	
Vallmitjana, Núria, and L.G. Sabaté. "Citation Analysis of Ph.D. Dissertation References as a Tool for Collection Management in an Academic Chemistry Library." <i>College &amp; Research Libraries</i> 69 (2008): 72–81.	type, citation age, frequency, subject area, impact factor, publishers, cost per citation	
Williams, Virginia K., and Christine L. Fletcher. "Materials Used by Master's Students in Engineering and Implications for Collection Development: A Citation Analysis." <i>Issues in Science &amp; Technology Librarianship</i> No. 45 (Winter 2006). Available online at www.istl.org/06-winter/refereed1.html [accessed 21 November 2010].	type, citation age, frequency, holdings, citations per publi- cation, subject area	
Wilson, Concepción S., and Carol Tenopir. "Local Citation Analysis, Publishing and Reading Patterns: Using Multiple Methods to Evaluate Faculty Use of an Academic Library's Research Collection." <i>Journal of the American Society for Information Science and Technology</i> 59 (2008): 1393–408.	type, citation year, frequency, holdings, impact factor	

<sup>&</sup>lt;sup>a</sup> type of material (for example: books, journals)

b difference between the date of the citation and date of the publication in which it is cited

<sup>&</sup>lt;sup>c</sup> list of journals ranked by citation frequency or scattering/dispersion of the citations

<sup>&</sup>lt;sup>d</sup> local library's access to cited publication (such as journal) or specifically to cited item (such as journal issue)

<sup>&</sup>lt;sup>e</sup> any scheme of categorizing citations by subject area (for instance, Library of Congress call numbers or subject headings)

f cost per citation: ratio of subscription cost of journal to the number of citations to that journal

# Appendix B: Guide to Considerations for Citation Analysis Methodologies

General Guideli	General Guidelines		
Purpose and objectives	Clearly describe the study's purpose and objectives; if applicable,     —Explain your relationship to the user group being studied (for instance, liaison librarian for chemistry) to help the reader understand the context of the study     —Explain any particular motivations for performing the study     Identify variables to analyze that will meet the purpose and objectives of your study		
Resources	Consider soliciting assistance from students or interns for gathering and analyzing data     Identify the software needed for analysis and ensure you have access to it		
Defining the Sco	pe of the Study		
Overall considerations	Be deliberate in all of your choices and provide a rationale for all aspects of scope     Determine whether you want to gather data for all publications that meet your scope requirements or a sample of those publications		
Define group of users	<ul> <li>Clearly define the people and the subject area(s) you are studying</li> <li>Clearly define terms that could be interpreted in many ways, such as "researchers" and "publications"</li> <li>Consider whether you want to analyze publications from a defined group of researchers or publications about a topic (examples: the Department of Chemistry faculty publications, or nanotechnology articles published by your institution's researchers)</li> <li>Consider whether the order of authors in a publication is important (for instance, must the local author be first, or could he or she be the 4th of 6 authors?)</li> </ul>		
Define types of publications	Consider the range of publication types that could be studied and focus on those that best meet your objectives     Clearly state which types of publications are included and excluded		
Define time range	Choose a date range that meets your objectives     —Clearly describe whether you're interested in recent or long-term trends     —Clearly describe whether you're looking at publications from all years in the date range or a sampling of years within the range     Consider dates that correspond to major changes at your institution, such as moving to e-journals or beginning a subscription to a major database		
Retrieving and F	Refining Publications and Citations		
Gather data	When selecting sources of citation data, consider ease of retrieval and data formats that can be easily brought into a spreadsheet or database program     If analyzing theses, consider availability in print or electronic format from an internal or external database     If analyzing other publications, consider electronic availability from citation databases, subject-specific databases, or internal databases		

Analyzing the Citations		
Overall considerations and variables to analyze	Be specific in all of your choices; ensure that the variables you analyze have a direct link back to the purpose and objectives of your study     Consider whether to analyze all citations or a subset; if working with a subset,     —Consider using a representative sample with randomly selected citations     —Consider analyzing citations until saturation is achieved (for instance, no new information is added by analyzing citations from additional publications)	
Type of resource cited	<ul> <li>Use categories that align with the study's objectives</li> <li>Consider using categories that are either locally relevant or consistent with those used in other publications</li> </ul>	
Age of cited resource	• Consider calculating the citation age (difference between the date of the citation and the date of the publication in which it was cited) rather than simply analyzing publication date	
Frequency of citation to journals	<ul> <li>Clearly describe how you will treat journal title changes and splits (as one title or as separate titles)</li> <li>Consider whether to use a weighted rank of citation frequencies based on how many different users in your group have cited an item</li> <li>Consider using a defined law of scatter such as Bradford's Law or the "80–20 rule" to determine a number or percentage of frequently cited titles</li> </ul>	
Library holdings	<ul> <li>Make decisions based on what will be locally useful, as analysis of a library's holdings of the cited journal titles is done primarily to improve local understanding of the library's collection rather than for comparison with other published studies</li> <li>Consider how comprehensive to be in analyzing library holdings (for example, whether to check every journal or only those cited at least a certain number of times)</li> <li>Consider the importance of identifying whether a print or electronic item was cited, keeping in mind that in many cases the citation may not provide format information</li> <li>Consider the importance of determining whether the library had a subscription to a particular title at the time that it was cited (and whether that information would be available), versus assessing current holdings of a title</li> </ul>	

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