

# If You've Got A Problem We're Just A (Free) Phone Call Away!



Linda Market



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Linda and Carol, Pam and Pat are Midwest Library Service's Personal Customer Service Representatives who are specially trained to solve any book ordering problem your library may encounter. They are thoroughly knowledgeable in all facets of the library jobber business, and if you are ever in need of their services, you can reach them by using our TOLL-FREE WATS Line, 1-800-325-8833 (Missouri customers please call COLLECT: 0-314-739-3100) for help in solving any problem.

Your Customer Service Representative will follow the problem through to a satisfactory conclusion — without delay. Remember Linda and Carol, Pam and Pat are "working" for you and your library. It's all part of Midwest Library Service's tradition of excellence.

## "20 Years of Service To College and University Libraries"

MIDWEST LIBRARY SERVICE  
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## Publications

### NOTICES

• *African Languages: A Guide to Materials in the Alderman Library of the University of Virginia*, edited by Mary Alice Kraehe and Christina W. Sharretts (114 pages, 1981) contains 777 entries, maps, and has indexes for both author and language. Free copies are available upon request to the African Bibliography Section, Collection Development Department, University of Virginia Library, Charlottesville, VA 22901.

• *André and François-André Michaux* (35 pages, 1981), number 1 in the Sterling Morton Library Bibliographies in Botany and Horticulture, contains bibliographical descriptions of all the monographic works of the Michaux, father and son, printed before the nineteenth century. The Michaux were important plant explorers in North America at the end of the eighteenth and beginning of the nineteenth centuries. Copies of the catalogue may be ordered for \$10 from the Sterling Morton Library, The Morton Arboretum, Lisle, IL 60532.

• *Aspects of Negotiations between States: A Select Bibliography* (1981) has been published by the University of Waterloo Library. The bibliography covers primarily North American sources

in English. Copies are available for \$10 from Jorn Jorgenson, Library Business Administrator, Dana Porter Arts Library, University of Waterloo, Waterloo, Ontario, Canada N2L 3G1.

• *The Checklist of Canadian Ethnic Serials* (1981) is a comprehensive listing that brings together approximately 3,000 entries for newspapers, periodicals, church bulletins, directories, almanacs, yearbooks, and conference proceedings of about 60 cultural groups. The checklist is organized first by ethnic group and then alphabetically by title within each group. Copies may be obtained from the Canadian Government Publishing Centre, Supply and Services Canada, Hull, Quebec, K1A 0S9. All orders must be accompanied by a check or money order made payable to the Receiver General for Canada for \$50 in Canada, \$60 U.S.

• *Library and Information Science Education in the Americas: Present and Future*, edited by William V. Jackson (85 pages, 1981), contains the papers that were delivered at a one-day conference on education for library and information services held in Austin on February 14, 1980. The conference was co-sponsored by the Association of American Library Schools, the Organization of American States, and the Seminar on the Acquisi-

tion of Latin American Library Materials. The volume is available for \$5 from the AALA Headquarters, 471 Park Lane, State College, PA 16801.

• **Missouri Union List of Serial Publications** (2 volumes, 3d edition, 1981) has been published by the St. Louis Public Library. This new edition includes 40,000 titles and 114,000 holdings statements of periodicals, newspapers, and serial publications located in 52 academic, public, and special libraries throughout Missouri and parts of Illinois and Kansas. Copies are available in hardcover at \$100 per set or \$50 per microfiche set (24x diazo, negative polarity) from the St. Louis Public Library, 1301 Olive Street, St. Louis, MO 63103. Prices for libraries that participate in the project are \$75 and \$35 for each set.

• **Online Bibliographic Search Services**, SPEC Kit #76 (July 1981) focuses on major concerns regarding the organization of online search services, policy formation, and communication with the clientele. The kit contains eight policy statements, three annual reports and a position description, and ten examples of user publicity. SPEC Kits are available by subscription from the Systems and Procedures Exchange Center, OMS/ARL, 1527 New Hampshire Ave., N.W., Washington, D.C., 20036. Individual kits may be purchased (prepaid only) for \$15 plus a \$2 per total order handling charge, with checks made payable to the ARL Office of Management Studies.

• **Synfuels: An Annotated Bibliography of Selected References** (15 pages, July 1981) has been published by the University of Central Florida Library as Library Bibliography Series No. 5. It may be purchased for \$2 from Gifts and Exchange, University of Central Florida, P.O. Box 2500, Orlando, FL 32816.

## AUDIOVISUAL NOTICE

• **Papers of the Women's Trade Union League and Its Principal Leaders** is now available in microform. Included are the records of the National WTUL at the Library of Congress, a smaller collection at the Schlesinger Library, and the records of the New York WTUL, together with the papers of Margaret Dreier Robins, Rose Schneiderman, Leonora O'Reilly, Agnes Nestor, Mary Anderson, and the unpublished autobiography of Mary Kenney O'Sullivan. The edition also contains a composite set of WTUL serial publications, both national and local. A printed guide has been prepared by this edition's editor, Edward T. James. The Library of Congress collection (25 reels) may be ordered from its Photoduplication Service. All other microfilms (131 reels) and the guide are distributed by Research Publications, Inc., 12 Lunar Drive, Woodbridge, CT 06525. ■■

## October

**23—Online Searching:** Workshop conducted by K. Subramanyam, Drexel University School of Library and Information Science. Fee: \$110. Contact: Director, Office of Continuing Professional Education, Drexel University, 32d and Chestnut Streets, Philadelphia, PA 19104; (215) 895-2153.

**24—Conservation:** "Institute for Conservation Management in the 1980s: The Future of Library and Archive Conservation," Simmons College GSLIS, Boston. Fee: \$40. Contact: Ching-chih Chen, GSLIS, Simmons College, 300 The Fenway, Boston, MA 02115; (617) 738-2224 or 738-2225.

**24—Printing History:** "Sharing a Rich Heritage: The History of Printing in Pennsylvania," a conference sponsored by the Franklin County Library to be held at Wilson College, Chambersburg, Pennsylvania. Contact: Cesi Kellingner, Project Director, 735 Philadelphia Avenue, Chambersburg, PA 17201.

**29-30—Non-Print Materials:** Workshop conducted by Jerry Saye, Drexel University School of Library and Information Science. Fee: \$90. Contact: See October 23 entry.

## November

**2-4—New Technology:** "The Challenge of Change: Critical Choices for Library Decision-Makers," the 1981 Pittsburgh Conference sponsored by the School of Library and Information Science and Office of Communications Programs, University of Pittsburgh. Robert Lee Chartrand will give the banquet address on "Libraries in Our Future: Federal

## Competency Comments

The ACRL Educational and Behavioral Science Section's Committee on Bibliographic Instruction for Educators requests your evaluative comments on *Bibliographic Competencies for Education Students*, which appeared in *C&RL News*, July/August 1981, pp. 209-10. Please address the following factors: format; content; organization; usefulness for library instruction in the classroom; ways in which you would use the listing. Please send your evaluation comments to Charles Thurston, Chair, ACRL/EBSS Committee on Bibliographic Instruction for Educators, University of Texas at San Antonio Library, San Antonio, TX 78285, by November 1, 1981.